

# **exacqVision Edge: Axis Filename Cannot Have Space or Special Characters ("Valid Package" Error)**

When installing exacqVision Edge server for Axis cameras, the installation can fail because of an invalid filename, even if the package file exists and the file itself is valid. Because Axis cameras use the Linux operating system, they do not recognize spaces and certain special characters. This can be a problem when Windows appends (1), (2), and so on to differentiate subsequent identical filenames during download. In this case, the error message "Could not upload, not a valid package" appears when trying to install the package from the camera's Applications web page.

To avoid this issue, make sure the saved filename does not contain spaces or special characters. It is recommended that you ensure the downloaded filename matches the filename as it appears on the Exacq downloads page.