

Connecting an NVR to more than one Enterprise Manager server

Introduction

In some Environments it may seem logical to deploy a second Enterprise Manager server for user and NVR management. Although alternate configurations can be deployed, it is discouraged and currently unsupported to connect an ExacqVision NVR to more than one instance of Enterprise Manager simultaneously - this will create ownership, database, and management conflicts.

Problem Scenario

The standalone Enterprise Manager server is connected to many NVRs and Operator feels this is adversely affecting performance.

Scenario Proposed Solution

The operator may feel its necessary to deploy a second Enterprise Manager server to help with management of the NVRs connected to the previously deployed “stand alone” Enterprise Manager Server.

Solution

This is against best practice. Instead the root cause of the poor performance should be evaluated by Exacq Support.



Be aware

It is possible to connect an NVR to an on-premise Enterprise Manager server and connect to an Integrator Services Portal (ISP) instance - as hosted by Exacq. For more information regarding this, please see the ExacqVision Enterprise Manager User Manual.