

## **Why can't I play back video from my 5 Megapixel cameras after export?**

Some media players, such as Windows Media Player, have problems when playing back full 5 Megapixel MJPEG video images in the AVI format. This is a limitation of the default codecs in the media players, and it applies to both exports from the server and already exported EXE files.

One solution is to download the latest version of ffdshow from [http://www.free-codecs.com/ffdshow\\_download.htm](http://www.free-codecs.com/ffdshow_download.htm). Rev2676 from Feb. 11, 2009 specifically has been tested to resolve this issue (older versions might work, but this version is confirmed). When finished, restart the system.