

Unable to start the ExacqVision Server service because of Event ID 7000

Important note before you begin - The following article contains instructions on how to edit the registry in Windows. The user assumes all risk when editing the registry as doing this can seriously affect how the system performs.

Purpose: To explain the way to get the ExacqVision Server service to start when the message "X is not a valid Win32 application" error message prompts.

Resolution: Edit the registry entry with the path to start the "core.exe" program associated with the ExacqVision Server service.

How-to:

1. Open the registry - click Start > Run > type **regedit** in the box > click OK
2. Navigate to HKEY_LOCAL_MACHINE > SYSTEM > CurrentControlSet > services > exacqVisionServer
3. Locate and open the ImagePath entry on the right.
4. Add a single quote at the front and back of the path shown and click OK- **For example: "C:\Program Files(x86)\exacqVision\Server\core.exe"**
5. Restart the server and make sure the service starts.