

Support Training Guide

Server XMLs

- Server XMLs should not be touched unless explicitly directed. Manual edits or file removal can have wide ranging implications. Do not touch unless directed by engineering or support article matching the case provides instruction to do so.

Core Software XMLs

archivepi.xml - Archive connections
coldstorstatus.xml - Cloud Drive cold storage
core.xml - Loaded plugin info
eDVRpi.xml - Deprecated analog capture board configuration
eventpi.xml - Event Linking and Webhook configuration
evtlogpi.xml - Deprecated system configuration info
exportpi.xml - Auto export configuration
groupspi.xml - Camera groups, Maps, and Associations configuration
hwmconfig.xml - System hardware info
IPCamDetectPI.xml - Camera detection settings configuration
logpi.xml - Log retention configuration
namecache.xml - Stores bodyworn camera user info
notify.xml - Email notification configuration
pospi.xml - Serial profiles configuration
psfpi.xml - Data storage and expiration configuration
PTZPI.xml - PTZ settings and presets
RtspServerPI.xml - RTSP server configuration
serialpi.xml - Serial ports configuration
SoftTriggerPI.xml - Soft trigger configuration
soundpi.xml - Audio I/O configuration
streampi.xml - LDAP config, Network interface config, Blob data
sysmgmtpi.xml - High level system configuration
tDVRpi.xml - Analog capture board configuration
update.xml - Failover and software download configuration
usbdiopi.xml - USB I/O module configuration
user_account_status.xml - User log-in times, lock out configuration
useraccounts.xml - User account configuration

- Many files are system specific and may, or may not, appear based on system hardware and which plugins were selected for installation when installing the Server software.

Integration XMLs

actipi.xml - ACTi devices
arecontpi.xml - Arecont devices
axisbwpi.xml - Axis bodyworn devices
axispi.xml - Axis devices
bentelpi.xml - Bentel security integrations
boschsecpi.xml - Bosch security integrations
brivo.xml - Brivo security integrations
canonpi.xml - Canon devices
ccurepi.xml - C-Cure integrations
dahualpPI.xml - Dahua devices
dmpipi.xml - DMP security integrations
edgestor_illustra3.xml - EdgeStor config
edgestor_illustramultipi.xml - EdgeStor config
edgestor_onvifnvcpi.xml - EdgeStor config
edgestor_SamsungPI.xml - EdgeStor config
GanzPixelProPI.xml - Ganz devices
HikVisionPI.xml - HikVision devices
honeywellpi.xml - Honeywell security integrations
illustra3.xml - Current Illustra (IQ) devices
illustrabwpi.xml - Illustra bodyworn devices
illustraFlexPI.xml - Older Illustra Flex series devices
illustramultipi.xml - Illustra multisensor devices
illustrapi.xml - Older Illustra devices
ioimagepi.xml - Iolmage devices
iqeyepi.xml - IQeye devices
itv2pi.xml - ITV2 security integrations
kantechpi.xml - Kantech security integrations
napcopi.xml - Napco security integrations
onvifnvcpi.xml - Onvif devices
panasonicpi.xml - Panasonic devices
pelcopi.xml - Pelco devices
rtspipi.xml - Devices providing RTSP streams
SamsungPI.xml - Hanwha and Samsung devices
SanyoPI.xml - Sanyo devices
sonypi.xml - Sony devices
tycodlpi.xml - Tyco AI appliance integrations
UdpPI.xml - UDP devices
vivotekpi.xml - Vivotek devices