

# Support Training Guide

## Serial Data

- It's recommended to configure Serial Ports first so you can see the incoming data when configuring Serial Profile, but not required.
- A Serial Profile must be assigned to each configured Serial Port, but a single Serial Profile can be tied to more than one Serial Port.
- UART connections utilize RS-422/RS-485 connections, or a USB connection that uses an adapter to convert the signals for USB input. IP Connections arrive over the network.
- Serial Ports accept ASCII encoded data.
- Serial data is recorded to pospi.db within the Server installation directory.
- Show Raw Data - displays hidden formatting characters in the serial stream, enabling this may aid in determining the SOT and EOT.
- SOT Marker - Start of Transaction, indicates where a new transaction begins.
- EOT Marker - End of Transaction, indicates where the transaction ends.
- Line Mask - hides the entire line where the configured string is found.
- String Replacement - replaces the text characters of a matching keyword with alternative text.
- Event Keywords - at least one must be configured to configure Event Linking or Event Monitoring actions based on text seen in serial data stream.
- Rules - used to define more detailed serial search strings and event triggers.
- Line Removal - clears serial overlay in Live view, prevents an endless scrolling of the serial data, can be used to make only the latest text appear.
- Serial Search - wildcard characters are not supported.