

# Special Characters Cause Video Clip to be Removed from Email Notification

## Affected Versions

exacqVision 7.6 and prior

## Description

If a camera name contains characters that are not allowed by the file system on the server's operating system, the attachment cannot be included in an email notification. The server's file system prevents the attachment file from being created.

## Workaround

In **Windows**, the following characters are NOT allowed in the name:

- Less than symbol [Less than symbol <]
- Greater than symbol [Greater than symbol >]
- Colon [:]
- Quotation mark ["]
- Forward slash [/]
- Backslash [\]
- Vertical pipe/bar [|]
- Question mark [?]
- Asterisk [\*]

In **Linux**, all bytes are allowed except **NUL ('\0')** and **'/'**.