

Should I upgrade the operating system of my exacqVision recorder to the next major version?

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Operating system vendors periodically release new major versions of their operating systems. A major version upgrade is generally identified as the first number of the version increasing (E.g. Ubuntu 10.04 to 12.04), or the name of OS changing (E.g. Windows Vista to Windows 7).

New major OS versions often include changes that affect how applications, like exacqVision, run on the operating system. As a result there is a risk that exacqVision will not function correctly on a new major OS version when it releases. Furthermore, even if exacqVision does support the newest major version of the OS, upgrading an OS can result in application data loss or other migration issues.

[Upgrading the operating system of your exacqVision recorder to the next major version may result in failure to record video or loss of previously recorded video and is not recommended.'](#)

Any user attempting to upgrade an exacqVision recorder to a new major version of the Windows or Ubuntu operating system assumes all risk of data loss and hardware issues, and must troubleshoot all related issues without the assistance of Exacq Technologies.

If you do upgrade the operating system to a new major version and experience issues, follow the recovery instructions that were included with the exacqVision recorder.