

# Common Smart Locks Q&A

# 1. Do panel-less systems only work for one or two-door systems?

No, there are various panel-less systems on the market with more than two doors. Further, there's no limit to how many doors you can connect to a panel-less system.

### **Examples: Offices and Restaurants**

**Offices** can leverage panel-less systems for simple, front door building access initially, and then add more panel-less systems as tenants move in. This is easier and frictionless compared to a panel-based system, which requires complex installation and penalizes end users with each additional door.

Fast food restaurants that have multiple locations in a single city can all be managed from a single account with a panel-less system.

## 2. Can you remotely open a door with a panel-less system?

Yes, you can. With a panel-less system, the end user can remotely send a Smartkey to whomever needs access to the door, and the Smartkey unlocks the door even if the on-site network connection isn't working. This is in stark contrast to panel-based systems, which only works if the network connection is working. Moreover, panel-less systems are more secure because there's not only information of when the end user remotely unlocks the door, but also data regarding who was at the door and when.

#### 3. Can you get a door prop alarm with a panel-less system?

No, and the reason is because a door prop alarm is an *alarm*, not access control. If the issue is knowing when a door is left unlocked, purchase a door prop alarm that sounds locally as an end user walks away. A remote notification isn't very helpful when it requires the end user to drive back to the site and lock the door.



