

# Q87-based Windows exacqVision System Driver\_Power\_State\_Failure BSOD

If a Q87-based Windows exacqVision unit experiences a BSOD with the reference **Driver\_Power\_State\_Failure**, you should update the USB 3.0 drivers to at least 3.0.5.69. This will prevent the BSOD from occurring based on USB issues with the motherboard.

To install the driver, complete the following steps:

1. [Download the file from Intel.](#)
2. Right-click the .zip file and select **Extract All**.
3. When the extraction is complete, open the containing folders and find **Setup.exe**.
4. Right-click **Setup.exe** and select **Run as Administrator**.
5. Follow the instructions to install the drivers.
6. When the installation is complete, choose the option to reboot the server.

If you install the drivers and get a message from **iusb3mon.exe** during every startup, deselect the box next to **Always Ask Before Running This File** in the dialog box.