

Pelco Sarix Firmware Version 3.29 Disables Motion Masks in exacqVision 6.2

Introduction

Pelco's release of firmware version 3.29 for the Sarix Professional Series has disabled the creation of motion masks in exacqVision 6.2.

Exacq recommends that you do not upgrade to Pelco firmware version 3.29.

Process to fix issue

If you have already upgraded the firmware, use the camera's web configuration page to define motion windows. exacqVision will continue to receive motion events after this has been completed.