exacqVision Support Portal

No Audio from PC Speaker on Linux-Based exacqVision Systems

If you cannot hear audio on Linux-based exacqVision (eV) systems, try adjusting the volume setting on the front speaker (the default setting is for this volume is zero). To adjust the volume setting, complete the following steps:

- 1. Exit the eV Client software and log out of the user account.
- 2. Log in to Linux using an administrator account.
- 3. In the bottom-right corner of the main window, left-click the speaker icon and select Open Volume Control from the pop-up menu.
- 4. Make sure Mute is NOT selected for the Master or Front volume settings. You can tell that Mute is selected if the speaker icon below the settings' slider bars is obscured by a red "x."
- 5. Move the Master and Front volume settings sliders up.
- 6. Test the audio in eV Client.
- 7. If necessary, repeat these steps to change the volume settings to an appropriate level.



