

# My system with tDVR boards will not show black and white video source.

Systems that have a tDVR analog capture card will report video loss on a channel that is fed by a black and white source.

## Tested Version

tDVR SDK versions

## Platform

Windows/Linux Z series and A series refresh

## Steps to reproduce

Connect a black and white video NTSC/PAL source. The channel will show up as video loss.

## Expected result

Channel should not show up with video loss

## Actual result

Channel shows video loss

## Introduced Version

All tDVR SDK versions

## Work Around

tDVR must be updated

You can download the proper tDVR drivers at our main download page.

<https://exacq.com/support/downloads.php>