

Increasing the Number of Connections Allowed in ESM

If an Enterprise System Manager (ESM) 3.0 or 3.2 installation is using the Postgre database with 500 or more servers, you could see the following error in the log file: "OperationalError: FATAL: sorry, too many clients already."

To increase the number of connections allowed, complete the following steps:

1. Stop all ESM services (ESMImporter, ESMDatarolloff, ESMSendemail, and ESMWebService).
2. Open the Postgre configuration file:

Linux: /usr/local/exacq/esm/PostgreSQL/9.2/data/postgresql.conf

Windows: C:\Program Files (x86)\PostgreSQL\9.2\data\postgresql.conf

3. Find the line that contains "max_connections," change the value to 250, and save the file.

NOTE: Each additional connection greater than 100 uses 400 bytes of memory.

4. Restart the Postgre service.
5. Restart the ESM services.