

IQEye and Arecont Settings Not Changing

When you adjust settings for certain Arecont or IQEye cameras using the exacqVision Client, the settings do not get applied. If this occurs, see the following information for each camera brand.

Arecont

There are no standard credentials for an Arecont camera, but with some models you can enter anything in the credentials area on the exacqVision side and the camera will connect. However, this can limit your ability to make adjustments to the camera if credentials are configured on the camera side. In some cases, any credential allows you to connect and change settings if there are no credentials set on the camera side. The AV8185 camera model is not affected by this.

IQEye

If you have configured different credentials on the camera side and the exacqVision side, you might be able to connect. However, your permissions with the camera would be limited to viewing video. The slider bars for changing settings can be moved, but the setting changes do not actually get applied to the camera.