

# 1 Overview

**Purpose**

ExacqVision recorders now include Kantech Entrapass CE software. The purpose of this document is to guide the technician or installer through the process of installing and registering Kantech Entrapass CE. **It is required that the individual performing this task is a Kantech Certified Technician in order to register the product.**

More information about Kantech Entrapass CE can be found by visiting Kantech’s website:

[http://www.kantech.com/Products/software\\_entrapass\\_ce.aspx](http://www.kantech.com/Products/software_entrapass_ce.aspx)

# 2 Installation

**Entrapass Software Installation**

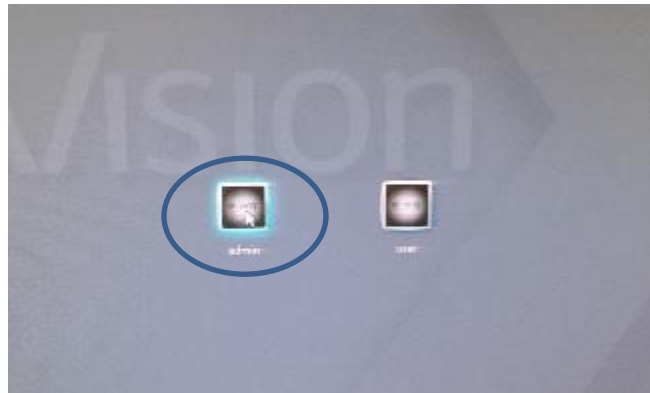
Perform the following steps to install the included version of Kantech Entrapass CE on the exacqVision recorder.

1. Log out of the “user” Windows account



2. Log in using the “admin” Windows account.

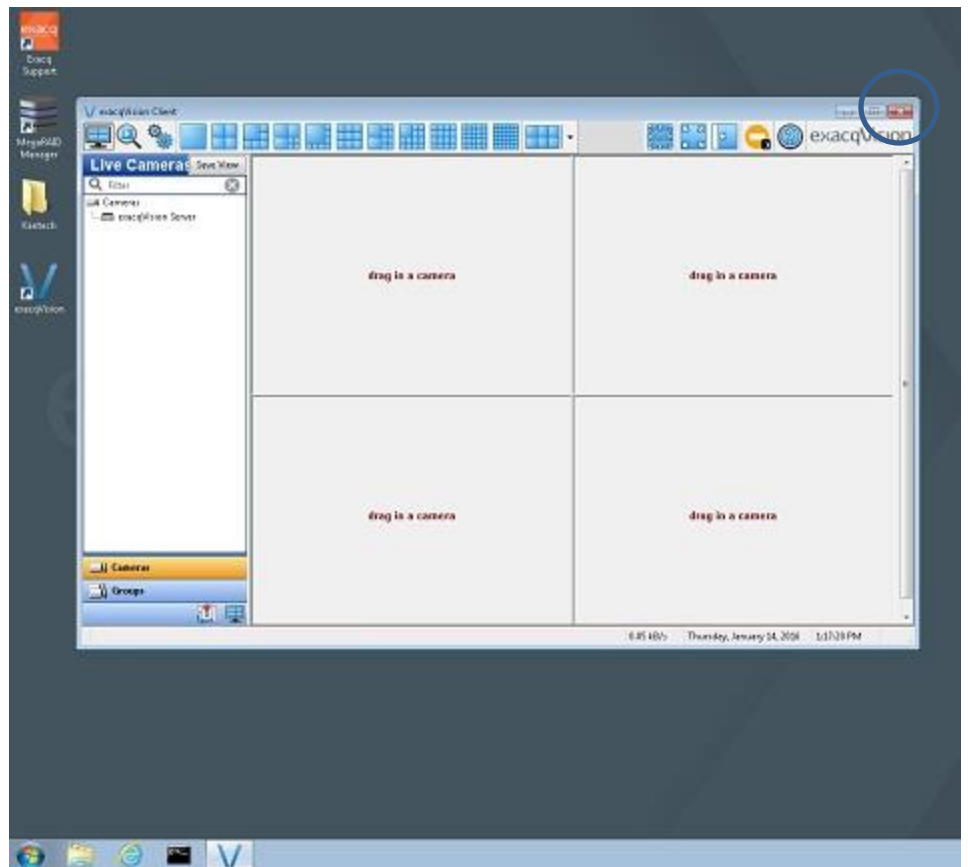
**NOTE:** admin account access is required for this process.



3. Enter the password for the admin account.
  - a. Default password: **admin256**
4. Click arrow or press Enter

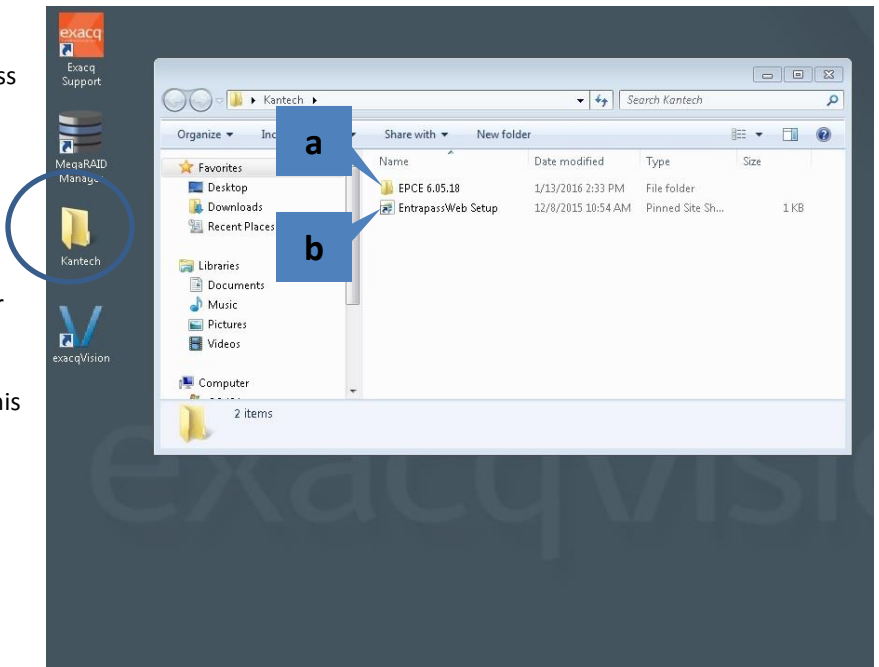


5. When the desktop of the admin user account appears the exacqVision client may automatically launch. If so, close the exacqVision client.

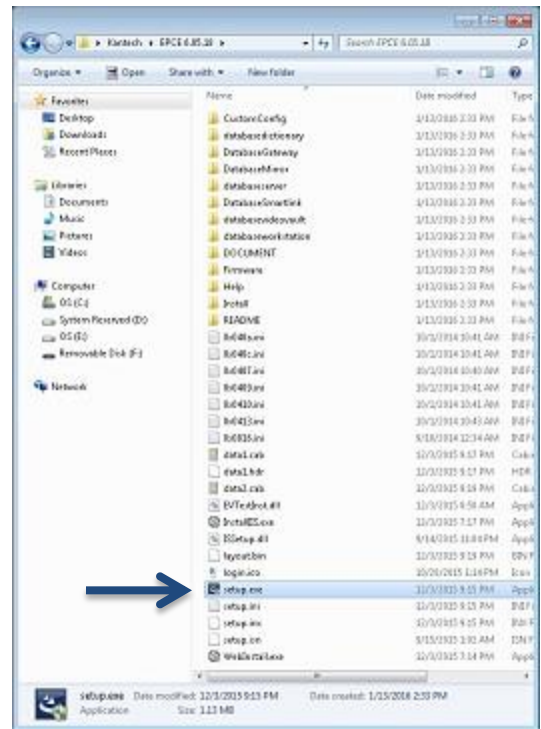


6. Double click the Kantech folder on the desktop to open the folder. Inside the folder there will be two items:

- a. EPCE X.XX.XX folder (where X's represent the version of Entrypass CE) This is the folder which contains all of the necessary files for installing Kantech Entrypass CE.
- b. EntrypassWeb Setup - this is a shortcut with the proper path for setting up EntrypassWeb on the exacqVision system. if EntrypassWeb will be installed this file must executed when instructed to do so later in the install process. Do not execute this file now.



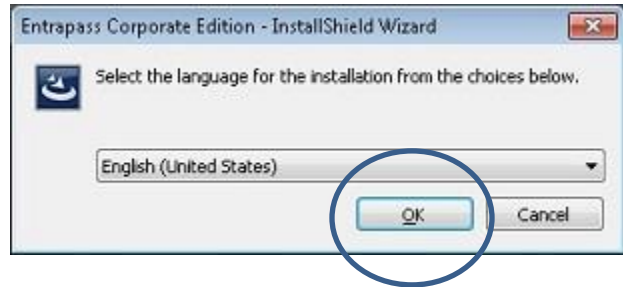
- 7. Open the EPCE XX.XX.XX folder (Item a).
- 8. Inside the folder, double click the Setup.exe file to launch the InstallShield setup for Entrypass CE.



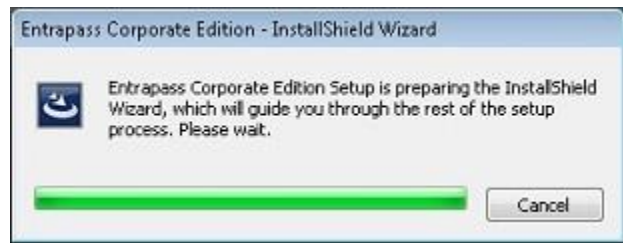
- 9. If you receive the following User Access Control warning, click "Yes" to continue.



- 10. Language selection prompt. For purposes of this guide English was chosen. Click OK to continue.



- 11. The InstallShield Wizard will continue. No action needed



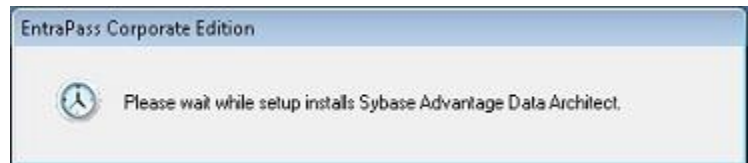
- 12. Welcome to the InstallShield Wizard. Click Next.



13. Setup Start - Select “Install Server, database and server workstation. Then click Next.



14. Sybase Advantage Data Architect database is being installed. There is no action to take during this process.



15. End User License Agreement (EULA) - Click “I accept the terms of the license agreement”. Click Next.

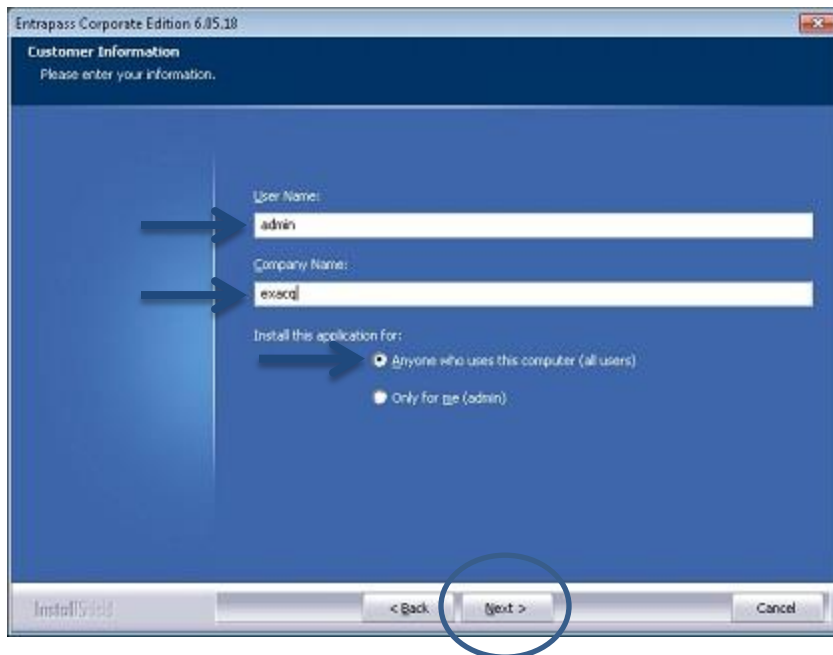


16. Enter desired the User Name **admin** or the Windows administrator account name.

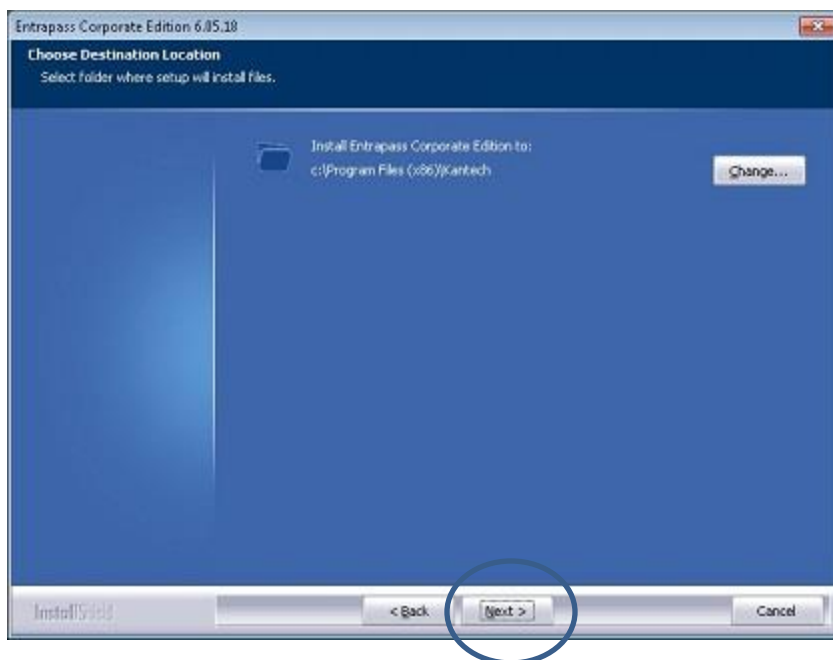
Enter any Company Name. This name will appear on reports generated by Entrypass.

Select **Anyone who uses this computer**

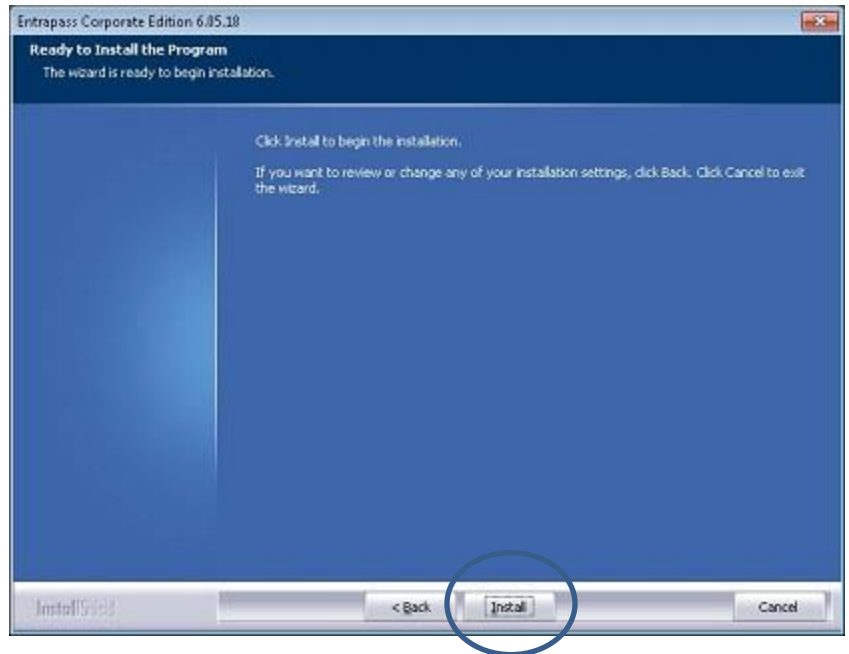
Click Next



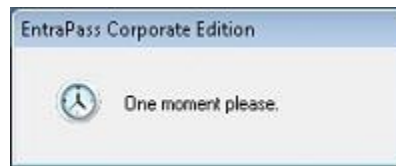
17. Verify install location



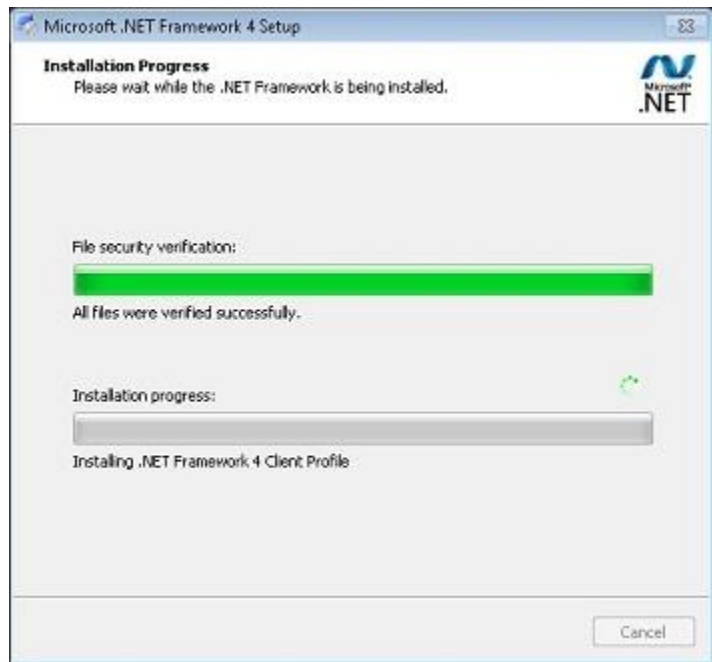
18. Click **“Install”** to begin installation.



19. Please wait while the installer determines what other software components need to be installed.

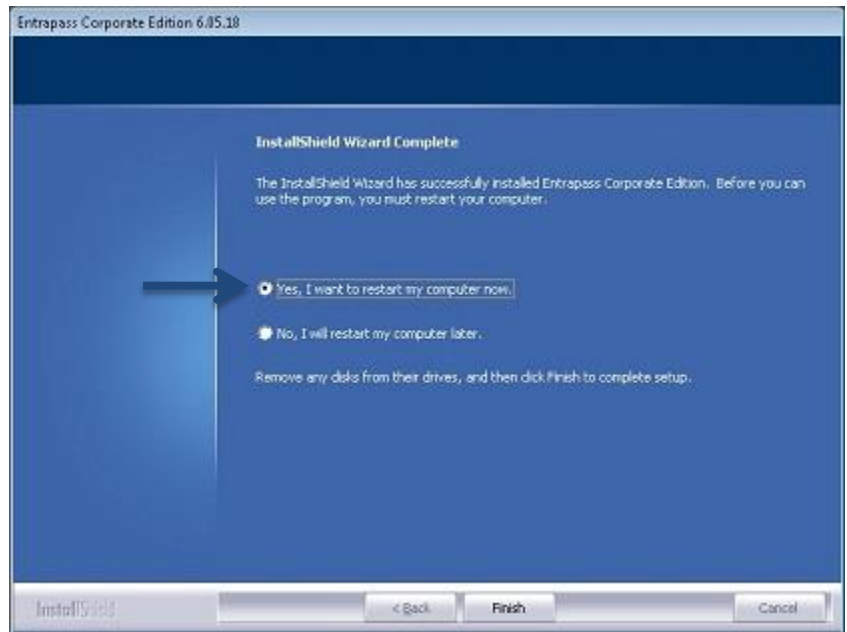


20. The installer may determine that .NET Framework needs to be installed or updated. Please allow this process to take place. It should happen automatically.



21. Select Yes, I want to restart my computer now. Click **Finish**. The exacq system will now restart.

**NOTE:** after rebooting there will be a long pause while the displays show a blank, blue screen while Entrypass is finalizing configuration. Do not force the system off during this time



After the exacq recorder restarts it will automatically log in to the restricted "user" account. Please log out of the "user" account and log in to the administrative account (default "admin").



Default password: **admin256**





22. The desktop will now show five new icons.

- a. **Workstation**
- b. **Server**
- c. **Gateway**
- d. **Smartlink**
- e. **Entrapass Web**

**DO NOT** double click the **Entrapass Web** shortcut icon that the installer has placed on the desktop. The parameters of this shortcut are not correct for being installed on an exacqVision recorder. This icon can be deleted from the desktop.

Later, during the configuration of the **EntrapassWeb** client, you will be instructed to launch the **EntrapassWeb Setup** shortcut icon found in the Kantech folder on the desktop.

Please continue to Registration.



**Registration**

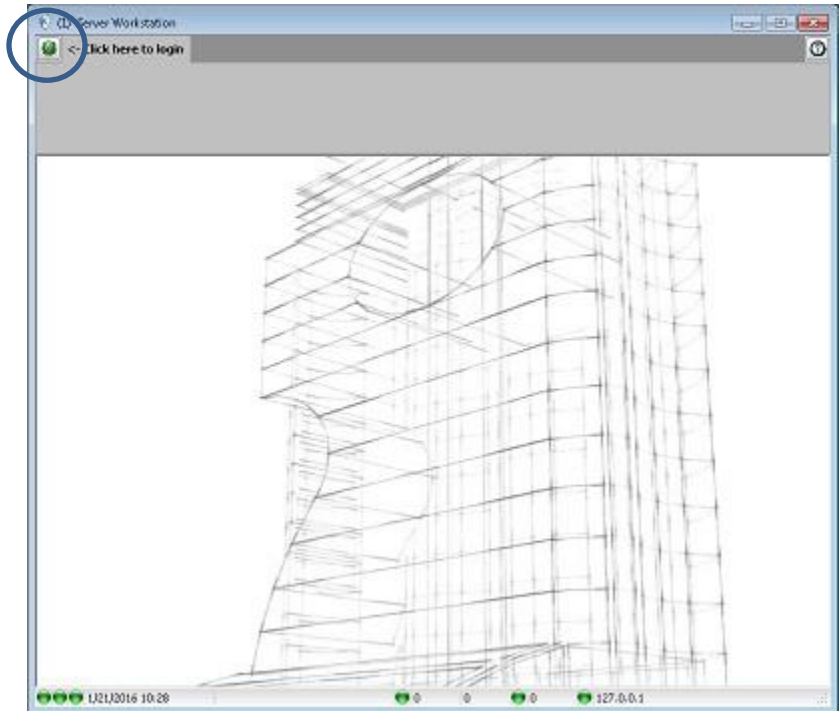
Once Entrapass CE is installed it must be registered

**IMPORTANT NOTE: The person doing the registration must be a Kantech Certified Technician.**

1. Launch the Workstation Application from the desktop icon



2. Click the green button to log in using a temporary set of credentials



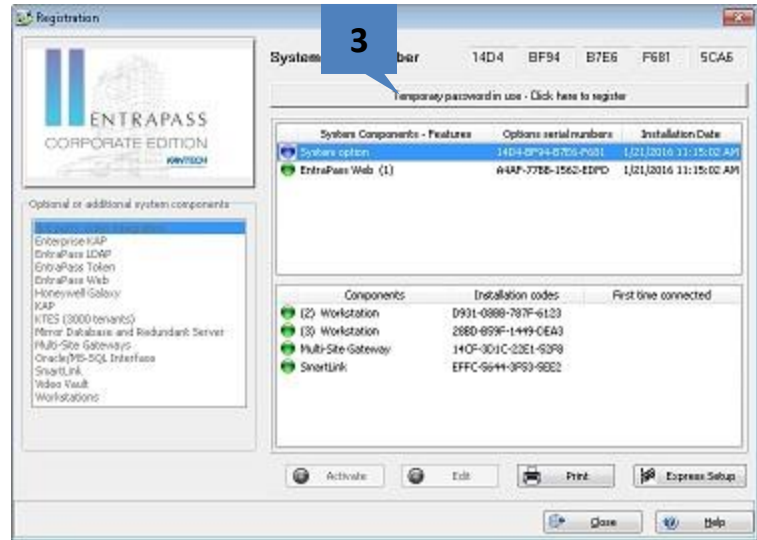
3. Log in using the User name **kantech** and the temporary password that is highlighted in the status bar.
4. Then click OK.



1. Click on the Options tab
2. Then click on Registration



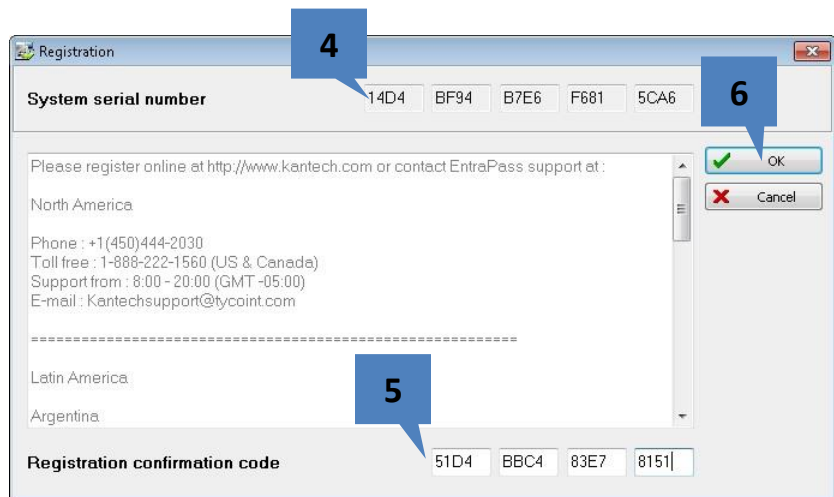
3. Click the "Click here to register" button to register



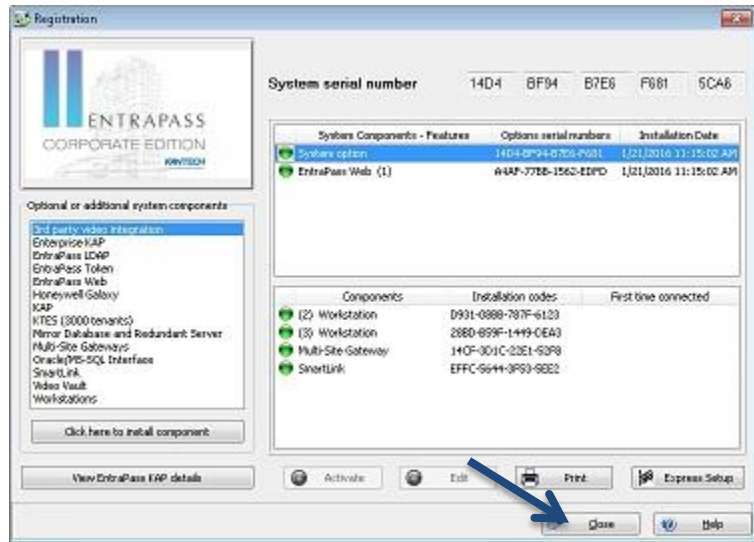
4. Contact Kantech using the information provided to register. Certified technicians can complete the registration process online at [www.kantech.com](http://www.kantech.com) if they have a member center account.

**IMPORTANT NOTE: The person doing the registration must be a Kantech Certified Technician.**

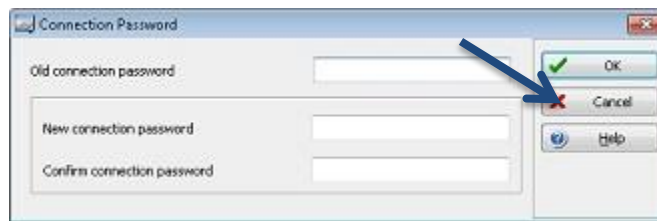
5. When a confirmation code is received enter it here.
6. The OK button will become enabled upon entering a proper confirmation code. Click OK when done entering code.



Click **Close** button.



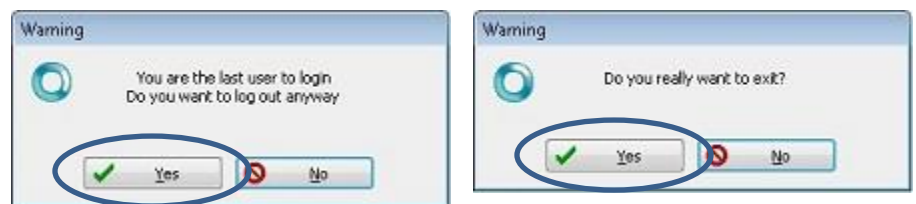
When prompted for changing the Connection Password, it is OK to leave these fields blank and click Cancel.



Close the Workstation application.



Answer YES to both of these questions if prompted.



**EntrypassWeb Client Setup**

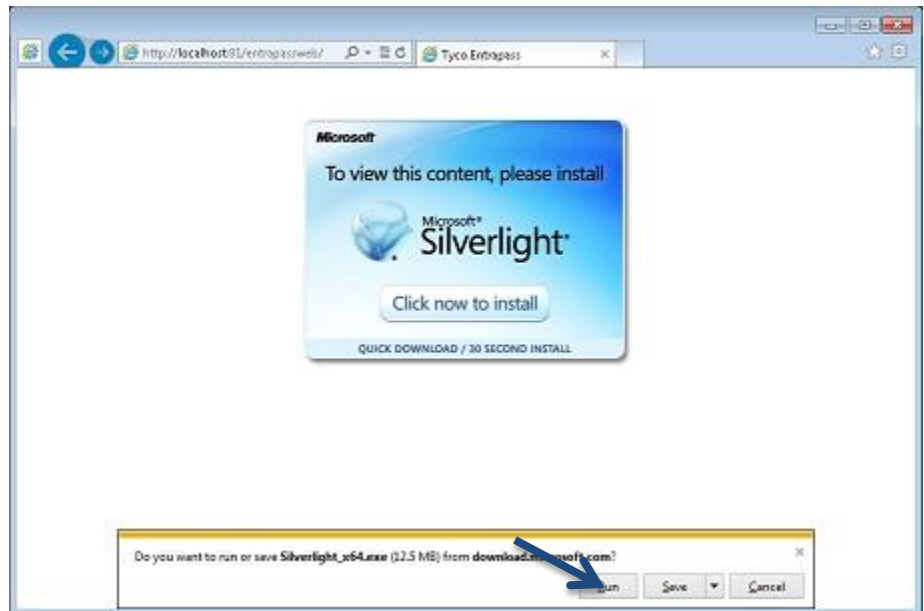
Open the Kantech folder on the desktop and launch the **EntrypassWeb Client Setup** shortcut.



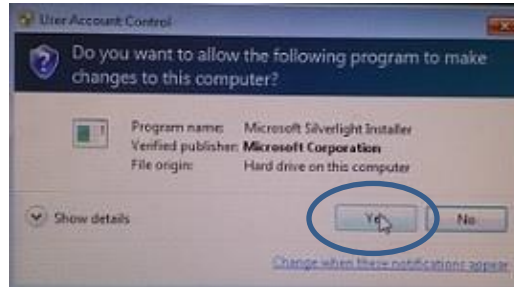
A browser will open with a prompt to install Microsoft Silverlight. Click "Click now to install" to continue.



Click "Run" to begin installation.



When prompted for User Access Control, click Yes.



Click "Install now" to install Silverlight.

These two options are of no consequence.

- Make Bing my search engine
- Make MSN my homepage

They are checked by default but they can be unchecked if desired.



The option "Enable Microsoft Update (recommended)" is recommended to leave checked (its default state).

Click Next.



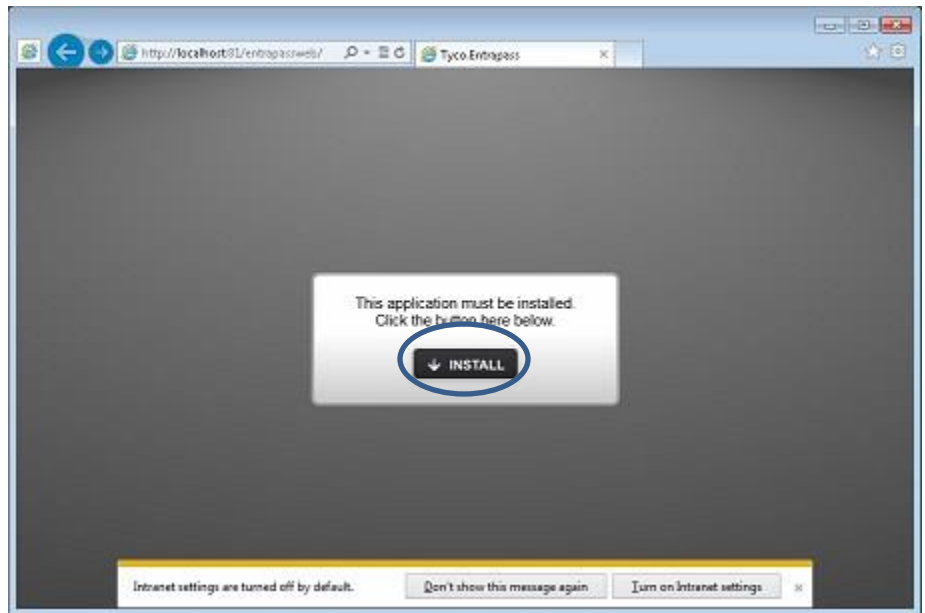
Installation is complete.

Click Close.



Upon clicking “Close” from the Silverlight installation, another browser instance or tab should launch prompting for the Tyco EntrapassWeb install.

Click “INSTALL”

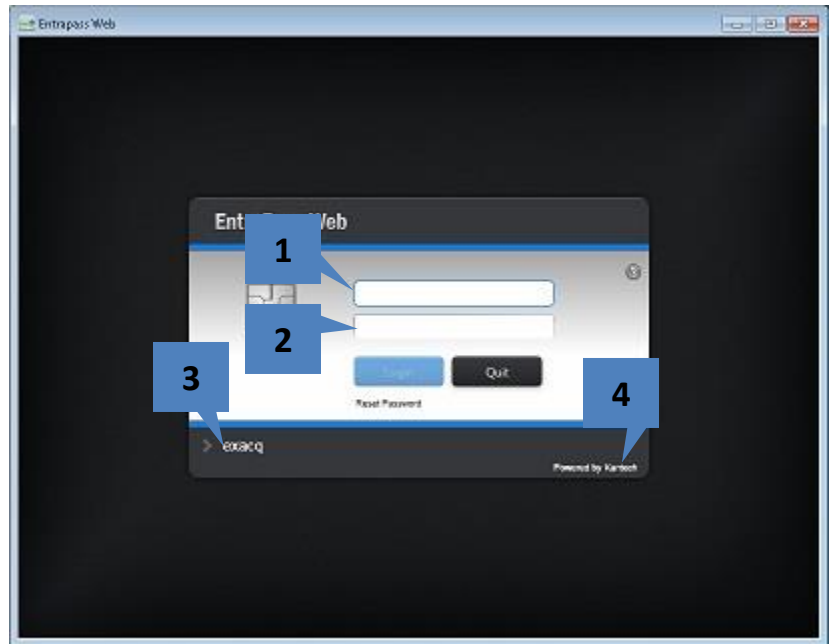


When prompted with the Security Warning, click “Install”.



When the install completes, a login prompt should be displayed. There are key things to look for here.

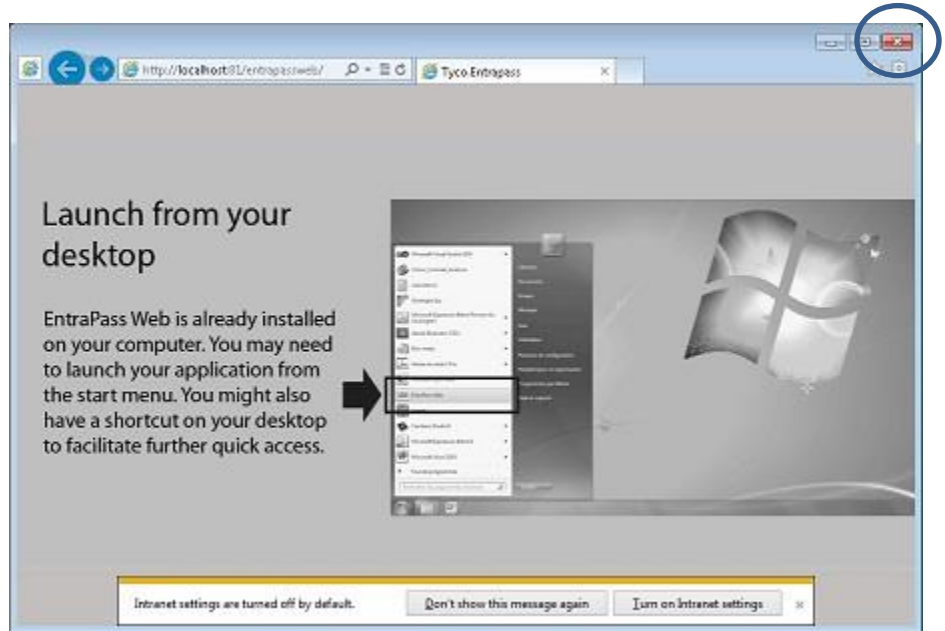
1. Username: **admin**
2. Password: **admin256**
3. Ensure name here is as expected
4. Ensure that this says "Powered by Kantech". If you only see "Powered by...", then a connection has not been established with the Kantech services and there is a problem.





**Final Steps and Cleanup**

Another tab or web browser may open indicating that you can launch EntrapassWeb from the Start Menu of Windows. This window can be closed.



Clean up the desktop by deleting or moving the Kantech installer off of the exacq recorder. This will free up about 1 GB of space on the OS/boot drive.

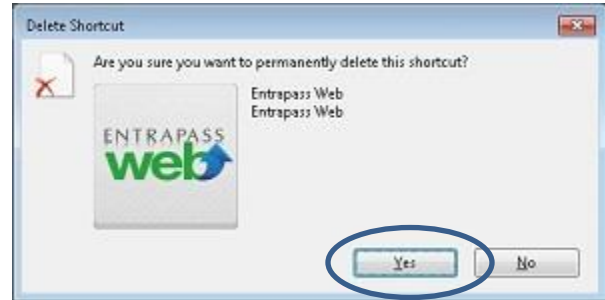
Delete or move off of exacq recorder



Next, delete the EntrapassWeb icon that was initially created by the install of Entrapass. This icon is invalid and will never be used. The second icon is the proper one.

Delete this icon

1. Select the first icon and right click then choose Delete. Or press the Delete key.
2. Click “Yes” when prompted if you are sure you want to delete the icon.



Your desktop should now look like this



## Backup Configuration

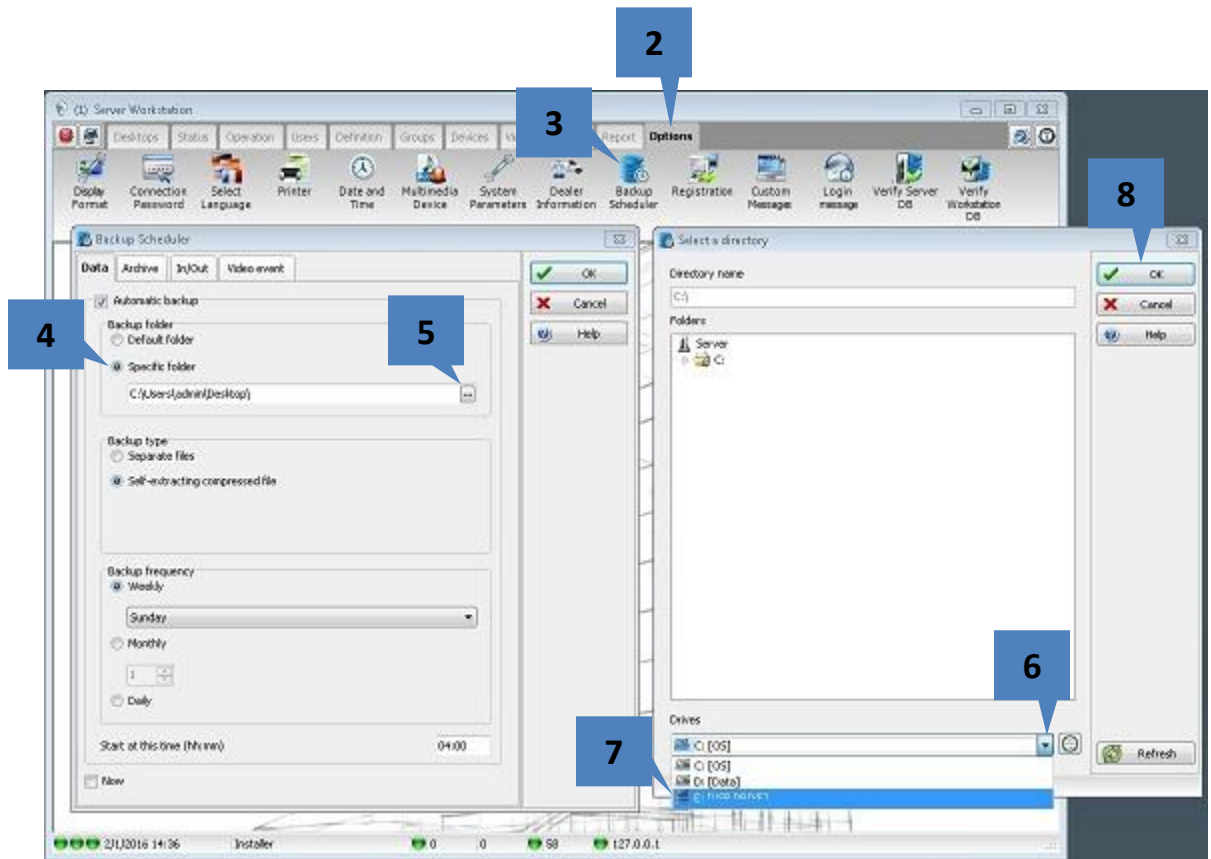
There is a limited amount of space on the local hard drive. A remote location for the backup operation of Entrapass should be considered. It is recommended that you configure the backups to target a network share or other removable media such as a USB drive or CD.. To do this, perform the following steps.



1. Open Workstation
2. Click Options
3. Click Backup Scheduler
4. Select "Specific Folder" radio button
5. Click on the browse icon
6. Click on the drop down box
7. Select network share or removable media (in this example, a USB drive with drive letter E:\)
8. Click OK
9. Repeat steps 1 - 8 for each tab, **Data**, **Archive**, **In/Out** and **Video event**



**NOTE: The "Default folder" setting will write this data to the "C:\Program Files (x86)\Kantech\Server\_CE\" area. This setting is not advisable because it resides on the exacqVision local drive.**



The installation and registration process is now complete. Please see the integration guide here, [exacqVision-Entrapass Integration Guide](#) to continue with integrating Entrapass with exacqVision.

exacqVision
exacqVision-Entrapass Integration Guide

---

## 1 Requirements

The purpose of this integration guide is to demonstrate the process of integrating Kantech Entrapass access control system with exacqVision VMS system.

**Software version requirements**

- exacqVision Server version 5.8.2 or later with Professional license
- Entrapass version: 6.01 or later

## 2 Installation


**Prepare the exacqVision server**

- Create an account with administrator privileges on the exacqVision server to be used by Entrapass.
- Note the IP address of the machine that exacqVision server is running on.


**Install Entrapass**


Install Entrapass as directed in the Entrapass installation directory folder (DOCUMENTS). These documents can also be found in the "C:\Program Files (x86)\Kantech\Server\_x86\Document" folder after installation. After Entrapass is installed, the installer can log in to the un-registered version for setting up the integration.


Double-click the icon on the Desktop to launch Entrapass:



1. Enter the automatically generated password found highlighted in yellow.
2. Click OK.




www.exacq.com



+1.317.845.5710  
+44.1438.310163  
+31.485.324.347

USA (Corporate Headquarters)  
Mexico  
Europe/Middle East/Asia  
Central Europe

Page 1 of 18  
8/12/2018