# Dealer Gateway Setup Quickstart

1. Verify the MAC on the gateway matches the box and take note of it for reference later.
2. Connect the gateway port labeled Net to the main network for internet access and the power cable. Make sure gateway powers on.
   a. Port labeled POE is used to create a secluded camera network in order to keep camera traffic off of main network. This does not have to be utilized and cameras can be on either network. Do not, however, connect both ports to the same network as the POE port is a DHCP server by default and it will cause IP conflicts on the network.
3. Give the gateway 1-2 minutes to boot and connect to the internet.
4. Open dashboard.cloudvue.com in your Chrome browser and login
5. Click the search icon [🔍] and select Search Video Devices
6. Enter the MAC in the search criteria on the left hand side
   a. Gateways have 2 NIC ports so there are 2 MAC's listed. In most cases the lower number is the one to reference i.e. if the last four are 3e58 and 3e59 you would look for the first 3e58. If one does not show make sure to check the other in the rare event it is being used.
7. Select the device to access its details page.
8. Click the edit button to rename the device along with assigning the partner, account, and location.
9. Next add the users to the device using either the Add Existing Users button if their account already exists for previous sites or by clicking the + button in the upper right and selecting Add User. *Roles defined below*
   a. Administrator – Integrator level admin with access to everything
   b. Enterprise – Customer level admin (can not change subscriptions or see MSRP pricing)
   c. View Only – Can see live video and recording but can make no changes
   d. Live Only – Can only see live video
10. Tech can now login with the user account to access the gateway and add cameras.
    a. Select the gateway from the Video Devices block in the Views list on the left hand side of the page.
    b. Click the settings icon on the right hand menu
    c. Select the Devices tab
    d. You can either scan for cameras to add or use the Add by IP Address to enter the camera information manually.
    e. Once added you can then edit the image settings and see the video to make any needed physical adjustments.
11. Look the device back up in manager and open the Subscriptions block to assign the appropriate subscription plan for each camera.
12. Tech should then have customer login to their account to confirm they have access and visibility as well, along with having them confirm they are happy with the views.

13. Help section in the user interface contains video guides for many aspects of the system to help setup preferences like alerts and recording schedules.