


## Dealer C2C Setup Quickstart

1. Verify the MAC on the camera matches the box and take note of it for reference later.
2. Connect the camera to the networked POE switch.
3. Give the camera 1-2 minutes to boot and connect to the internet.
4. Open [dashboard.cloudvue.com](https://dashboard.cloudvue.com) in your Chrome browser and login
5. Click the search icon  and select Search Video Devices
6. Enter the MAC in the search criteria on the left hand side
7. Select the device to access its details page.
8. Click the edit button to rename the device along with assigning the partner, account, and location.
9. Next add the users to the device using either the Add Existing Users button if their account already exists for previous sites or by clicking the + button in the upper right and selecting Add User. \*Roles defined below\*
  - a. Administrator – Integrator level admin with access to everything
  - b. Enterprise – Customer level admin (can not change subscriptions or see MSRP pricing)
  - c. View Only – Can see live video and recording but can make no changes
  - d. Live Only – Can only see live video
10. Next open the Subscriptions block and assign the appropriate subscription plan.
11. Tech can now login with the user account to see the camera video in order to make any needed adjustments to physical positioning and/or image settings.
12. Tech should then have customer login to their account to confirm they have access and visibility as well, along with having them confirm they are happy with the views.
13. Help section in the user interface contains video guides for many aspects of the system to help setup preferences like alerts and recording schedules.