Cloudvue KT-1 Access Quickstart

1. Connect all hardware (KT-1 to POE switch and/or ioSmart reader to power)
2. Collect MAC and serial of KT-1 controller and/or the serial numbers for each of the ioSmart readers
   a. ioSmart serial numbers are found by using the cloudvue app to scan for the device. There are extra digits needed not included on the box printing. This may have to wait until after tech services provides a login if tech does not have one already.
3. Call tech services for them to configure the account, location, subscriptions, tech login, and initial customer admin login.
4. Provide tech services with the device information from step 2 so they can add the devices to the account.
5. Login to the user interface and select the controller from the Views list on the left under the Access Devices tab.
   a. Select Settings from the right menu and then select the Readers tab
   b. Enter the reader information and select Panel based from the drop down next to the serial number entered.
   c. If client will be using mobile credentials you can now select the Mobile Credentials option located here.
   d. Configure the rest of the settings and then save.
6. Tech services should have created initial customer admin account in step 3
   a. Instruct customer to login to cloudvue.com using Google Chrome.
   b. Once logged in the should click the Account icon in the right hand menu
   c. Here they can configure the access schedules (Schedules tab) needed for the credentials along with templates (Templates tab) to quickly assign rights
   d. Once the schedule is created and templates if desired they can then select the Credentials tab to create the access rights for each desired credential.