

An aerial, high-angle view of a dense city skyline, likely New York City, rendered in a dark, monochromatic blue-grey palette. The image is overlaid with a network of thin, white lines that connect several bright, glowing white nodes. These nodes are positioned at various points across the city, including near major skyscrapers and road intersections, suggesting a digital or data network. The overall aesthetic is futuristic and technological.

# Cloudvue

Illustra Cloud Camera Quickstart

# Illustra Cloud Camera Quickstart Guide

## 1. PLUG THE CLOUD CAMERA INTO YOUR NETWORK

Connect an Ethernet cable from a PoE switch which has access enabled to the Internet, to the Illustra cloud camera.

## 2. DOWNLOAD THE CLOUDVUE MOBILE APP

Install the Cloudvue mobile app - get it for free from the Apple App Store or the Google Play Store. If you already have a Cloudvue account, click LOGIN. If you do not have an account, click on CREATE ACCOUNT.

## 3. REGISTER THE CLOUD CAMERA

In the Cloudvue mobile app, click on the + sign in the upper right corner. Click on ADD CLOUD CAMERA. Enter a NAME for the camera then click on SCAN BARCODE to scan the MAC address of the camera or manually type it in. Click ADD.

## 4. LOGIN ONLINE

Go to: [www.cloudvue.ai](http://www.cloudvue.ai) from your web browser (Google Chrome preferred) and click on LOGIN then click on CLOUDVUE. Login with your credentials. Here you can change settings such as motion detection and recording options and create new users for your account.

## 5. GET SUPPORT

**DO NOT RESET THE CAMERA** - THAT WILL REQUIRE THE CAMERA TO BE SENT BACK TO THE FACTORY.

Contact your dealer for the fastest support or call us at (888) 754-4543.

[www.cloudvue.io/support](http://www.cloudvue.io/support)