



Cloudvue 23.9

Dear Customers,

Cloudvue is proud to announce the latest **update** to our **Cloudvue** platform, version 23.9. This update contains Cloudvue, Cloudvue Manager, Cloud Gateway, Mobile Apps, and Illustra Cloud Camera updates, which will be deployed during the scheduled maintenance window from **Tuesday, December 12th through Thursday, December 14, 2023**. There is no action required on your part and all gateway devices and cloud cameras will automatically update and reboot during the maintenance window. All new features, improvements and enhancements will be automatically available to you once the maintenance window has closed.

Improvements and Features and Enhancements

The following improvements, issue resolutions and integrations are included in the 23.9 release.

Enhancements

- Enrolling Illustra C2C cameras by family filter
- FIN report improvements to show Subscription renewal date and last subscription update
- In CVM display camera series by Firmware version
- Cloudvue Manager performance enhancements
- Cloudvue Manager timeout notification
- Improved Cloudvue Manager & Exacq Cloud drive syncing: apply no cloud storage default subscription
- Expanded Cloudvue Manager Health Check functionality

Resolutions

- STRIPE Credit Card Syncing
- Search timeline issue with syncing
- Hyperview calendar syncing
- Device location in map view error
- Mobile App Notification Clarity
- Mobile App Timeline syncing
- Mobile App Subscription Payments
- Cloudvue Mobile Access App SDK upgrade
- Cloudvue Mobile Access App devices not showing in account
- Cloudvue Local usability enhancements
- Holis camera configuration naming sync
- Audio control stabilization
- Staff account usability
- Site View File Size error
- Alerts notifications improvements
- Device Settings Mandatory Field logic
- Cloudvue Map View number of cameras per location not matching
- TOS and Privacy Policy notification clarification
- Cloudvue Manager Accessibility improvements
- Cloudvue Accessibility improvements
- Cloudvue Manager speed test improvements

New Integration

Axis P2727-PLE (Quad Mode)

