

Cloudvue

Setting up your network for Cloudvue



Prepare your network for in two simple steps

Following are the networking requirements for Cloudvue Gateways and Cloud Cameras (Illustra Cloud Cameras)

1. Open/allow both incoming and outgoing traffic on ports 443 (HTTPS & TLS) and 123 (NTP)
2. Whitelist the following domains: *.cloudvue.com and *.blob.core.windows.net. (note that there are a lot of IPs under the Windows blob core domain, so make sure there's no other firewall rule blocking one of them)

Contact your Cloudvue dealer for additional technical assistance or contact Cloudvue Technical Support directly.

Cloudvue Technical Support
Phone: 888-754-4543
International Phone: (615) 988-9766
Hours: 8:30am to 6:30pm EST