

Security as a Service. Cloud Video Surveillance. Cloud Access Control.

Cloudvue 22.4

Dear Customers,

Cloudvue is proud to announce the latest **update** to our **Cloudvue** platform, version **22.4**. This update contains Cloudvue, Cloudvue Manager, Cloud Gateway, Mobile Apps, and Illustra Cloud Camera updates, which deployed during the scheduled maintenance window from **Monday, April 18th, 2022 through Friday, April 22nd, 2022**. There is no action required on your part and all gateway devices and cloud cameras automatically updated during the maintenance window. All new features, improvements and enhancements are automatically available to you.

Features and Enhancements

The following improvements, issue resolutions, and added camera support are included in the 22.4 release.

New Features

- Allow ONVIF PTZ cameras to use movement controls even if they disallow tokens
- Ability to add an existing user to a device in Cloudvue
- Expanded the VMS details report to include architecture
- Illustra essential firmware updates to optimize performance
- Added functionality to Support Specialist role to enable, disable, and migrate devices
- Improved accuracy and more granular searching in the timeline

Issue Resolutions

- Enhancement to recording upload schedule
- Improve Motion indicator refresh function
- Add Default schedule for alerts
- Motion snapshots missing from alerts
- Cloudvue manager report performance upgrades
- Scan for cameras error messaging improvements
- Subscriptions not activating devices
- Unable to download a video around a cloud motion event
- Timeline jumping while manually selecting a time
- Motion previews do not always load properly
- Ensuring aspect ratios match across previews

Added Camera Support

- Illustra IPS12F27OI02 (12MP Fisheye)
- Axis P3245-V
- Axis P3245-LVE
- Axis M3015
- Axis Q3515
- Axis M1135

