

Certain LDAP Condition Causes exacqVision Crash

In exacqVision 5.4 and earlier, the following configuration can cause an exacqVision system to crash:

- *On the Add Systems page, the Use Single Sign-On option is selected for the server.
- *The LDAP tree that the system uses for authentication contains other LDAP servers that serve sub-trees.
- *One or more the sub-tree LDAP servers aren't running or aren't allowing connections, which makes those parts of the LDAP tree unsearchable.

If a crash report is enabled and available, you will see that the "core" crashed in **nsldap32v60.(dll/so)**.

NOTE: Starting with exacqVision 5.6, this configuration should not cause a system crash.