

# C-Series Pro and Pro Plus Quick Start Guide

## Product overview

The exacqVision Pro or Pro Plus is a live monitoring station that is part of the exacqVision hardware line of systems.

The exacqVision C-Series takes the guesswork out of sourcing a system for a monitoring station. The system is built to achieve the kind of performance that the video security industry demands and guarantees to achieve specific decode and display frame rates. The new C-Series is the best way to experience the exacqVision video management systems (VMS).

The exacqVision C-Series Pro and Pro Plus can display and decode 32 full HD streams simultaneously.





# Shipping box contents

Figure 1: C-Series Pro or Pro Plus shipping box contents



**Table1: Box contents** 

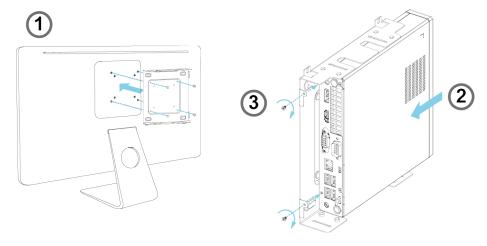
1	exacqVision C-Series Pro or Pro Plus system
2	One VESA mount bracket and six screws
3	Vertical Stand
4	65W Adapter and power cord
5	Quick Start Guide

# Mounting the system with the VESA mount bracket

To mount the system using the VESA mount bracket, complete the following steps:

- 1. Attach the VESA mounting plate to the rear of a compatible display using the screws provided.
- 2. Slide the device into place to mount the system.
- 3. Assemble the system to the VESA mount with M2.5 screws.

Figure 2: Mounting the exacqVision C-Series Pro or Pro Plus system



# Safety Instructions

Read and follow all instructions in the documentation before you turn on and operate your system.

- Do not use this product near water or a heated source such as a radiator.
- Set up the system on a stable surface.
- Openings on the chassis are for ventilation. Do not block or cover these openings. Make sure you leave plenty of space around the system for ventilation. Never insert objects of any kind into the ventilation openings.
- Use this product in environments with ambient temperatures between 0°C and 35°C.
- If you use an extension cord, make sure that the total ampere rating of the devices plugged into the extension cord does not exceed its ampere rating.
- Do not walk on the power cord or allow anything to rest on it.
- Do not spill water or any other liquids on your system.
- When the system is turned OFF, a small amount of electrical current still flows. Always unplug all power, modem, and network cables from the power outlets before cleaning the system.
- If you encounter the following technical problems with the product, unplug the power, cord and contact a qualified service technician or your retailer:
  - Power cord or plug is damaged.
  - Liquid has been spilled into the system.
  - System does not function properly even if you follow the operating instructions.
  - System was dropped or the cabinet is damaged.
  - System performance changes.

#### **Battery replacement and disposal**

**WARNING:** Risk of explosion if a battery is replaced by an incorrect type. Dispose used batteries in accordance with the waste recovery and recycling regulations in your area.

#### **Product Disposal**

The products electrical, electronic equipment, and mercury containing button cell battery should not be placed in municipal waste. Dispose this product in accordance with the waste recovery and recycling regulations in your area.

### Initial startup

When you start the exacqVision C-Series server for the first time, create a user name and password for the operating system, then create a root user name and password for the Enterprise Manager.

- 1. Turn on the exacqVision server.
- 2. Create a user name and password for the operating system when the logon dialog box appears. Configure operating system settings as required.
- 3. If prompted, log back on to the operating system with the user name and password you just created.

## Configuration

To configure the C-Series system log on to the system with administrator credentials and configure the system on the exacqVision client application.

### Configuring the exacqVision client

To configure the exacqVision client to connect to one or more exacqVision servers, complete the following steps:

- 1. Start the exacqVision client application.
- 2. Click the **Config (Setup) window** icon on the toolbar.
- 3. From the navigation tree, select **Add Systems**.
- 4. To connect to the exacqVision server, in the **Add Systems** window, click **New** and enter the IP address or hostname of the server.
- 5. Enter the username and password that was previously configured on the exacqVision server. For information about how to configure the username and password, refer to the *exacqVision Software User Manual*.
- 6. Select a connection speed.
- 7. Click Apply.

**What to do next:** To prevent unauthorized access or modifications to the system, change the default system administration and user accounts passwords. For more information, refer to the *exacqVision Software User Manual*, and <a href="https://www.exacq.com/kb">www.exacq.com/kb</a>.

# Connections

For information about exacqVision C-Series Pro or Pro Plus front and back panel connections, see Figure 3, Table 2, Figure 4, and Table 3.

Figure 3: C-Series Pro or Pro Plus front panel ports

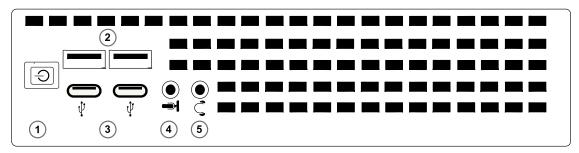


Table2: C-Series Pro or Pro Plus front panel ports

Item	Name	No. of ports	Description
1	Power button	n/a	
2	USB 3.1 Gen 1 Type-A	2	Port to connect a USB device such as a keyboard, mouse, or memory device.
3	USB 3.1 Gen 1 Type C	2	Port to connect a USB type C device.
4	Audio in	1	Port for connecting a microphone.
5	Audio out	1	Port for connecting a headphone device.

Figure 4: C-Series Pro or Pro Plus back panel ports

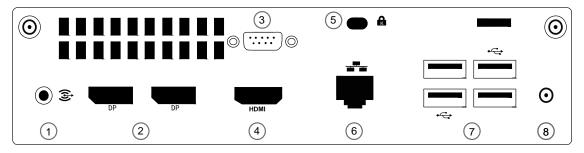


Table3: C-Series Pro or Pro Plus system back panel

		No. of	
Item	Name	ports	Description
1	Audio Line-Out	1	Port to connect a speaker or other audio output device.
2	DisplayPort (DP)	2	Port to connect a monitor.
3	D-Sub /RS232	1	Port to connect a serial device.
4	HDMI	1	Port to connect a monitor.
5	Anti-theft lock	1	Switch to lock or unlock unit.
6	10/100/1000 Ethernet	1	Dual on board NIC port
7	USB 3.1 Gen 1 Type-A	4	Port to connect a USB device such as a keyboard, mouse, or memory device.
8	Power supply input	1	AC 100-240 V