# exacqVision Support Portal

# **Browser compatibility issues in ESM**

## Description

In some versions of IE, the slide in module will not show up correctly.

Also, in IE and Firefox, the calendar selection will not display.

Using chrome will allow this functionality to display correctly. In the case of no slide in module for actions like scheduled updates, there is no choice but to use Firefox or Chrome as it will not work in IE.

For calendar, you can manually update the date fields on the bar.

### Version introduced

3.9.19.90492

#### Platform

All

#### Steps to reproduce

- On a firefox or IE browser, go to ESM.
- On the ESM menu, click Schedule Updates
- Under update Parameters, click on the "Date and time of install" dropdown

#### **Expected result**

• The dropdown should show a calendar popup to select date

#### Actual result

• There is no calendar popup no matter where you click inside the "Date and time of install" dropdown

#### Work around

- Hand edit the date and time field, Or
- Use a Google Chrome browser to see calendar popup

