exacqVision Support Portal

Browser compatibility issues in ESM

Description

In some versions of IE, the slide in module will not show up correctly.

Also, in IE and Firefox, the calendar selection will not display.

Using chrome will allow this functionality to display correctly. In the case of no slide in module for actions like scheduled updates, there is no choice but to use Firefox or Chrome as it will not work in IE.

For calendar, you can manually update the date fields on the bar.

Version introduced

3.9.19.90492

Platform

All

Steps to reproduce

- On a firefox or IE browser, go to ESM.
- On the ESM menu, click Schedule Updates
- Under update Parameters, click on the "Date and time of install" dropdown

Expected result

• The dropdown should show a calendar popup to select date

Actual result

• There is no calendar popup no matter where you click inside the "Date and time of install" dropdown

Work around

- Hand edit the date and time field, Or
- Use a Google Chrome browser to see calendar popup

