

Axis Q1800-LE-3 Adds an Additional Stream in the Client

KB Number: 23728

Published: 26/03/2026

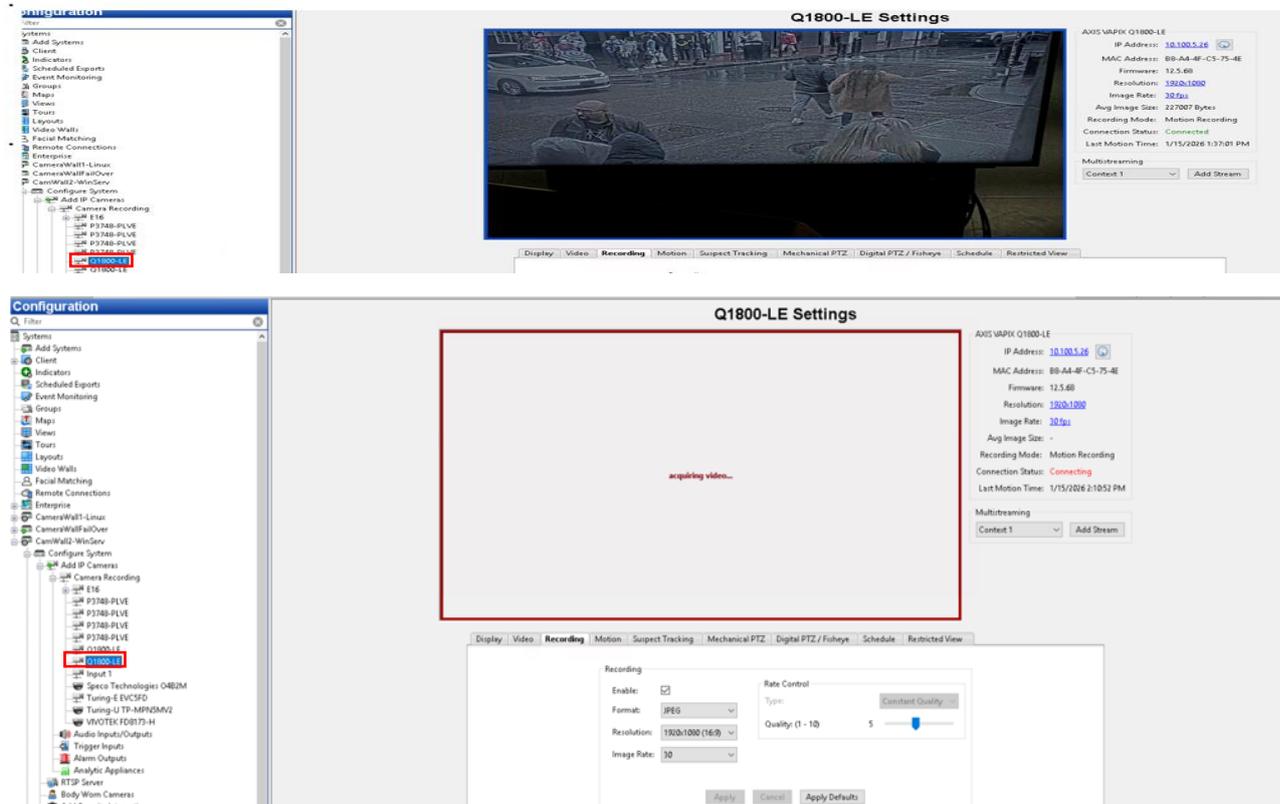
Description

If this camera is added to the client, it will add a secondary stream in the list on the left in the client under Camera Recording. (see below)

When connected, in add IP cameras the license only shows one license being used.

However, the camera will show the stream twice in tree under camera recording.

1. The main stream will work as designed which includes the ability to edit settings and allow recording.
2. The second stream that is added will never connect and will show a connecting status.



NOTE:

The camera reserves and exposes a secondary channel specifically for radar integration. This design allows the client to add an additional stream when a radar device is connected. We are actively developing a fix that will enable the system to automatically detect whether a radar is attached to the Q1800LE and adjust behavior accordingly.

Once implemented, the client will only add the secondary stream when a radar device is present. If no radar is connected, the client will refrain from adding the extra stream.

Product

Client Version: "25.1.8.0" – "26.0.3.0"

Server Version: "25.1.10.0" – "26.0.2.0"

Camera- Axis Q1800-LE-

FW- 12.5.68 - Affected

FW- 12.1.70 - Affected

Updated:

FW- 12.8.54 – Same Results.

Solution

We are working on correcting how this camera connects and is currently used.

Workaround:

Disable the camera recording on the second added device.

You should be able to disable the second channel by the highlighted box:

Q1800-LE Settings

acquiring video...

AXIS VAPIX Q1800-LE

IP Address: [10.100.5.26](#)

MAC Address: B8-AA-4F-C5-75-4E

Firmware: 12.5.68

Resolution: [1920x1080](#)

Image Rate: [30 fps](#)

Avg Image Size: -

Recording Mode: Motion Recording

Connection Status: Connecting

Last Motion Time: 1/15/2026 2:10:52 PM

Multistreaming

Context 1 Add Stream

Display | Video | **Recording** | Motion | Suspect Tracking | Mechanical PTZ | Digital PTZ / Fisheye | Schedule | Restricted View

Recording

Enable:

Format: JPEG

Resolution: 1920x1080 (16:9)

Image Rate: 30

Rate Control

Type: Constant Quality

Quality: (1 - 10) 5