# exacqVision Support Portal

# Web Server - Saving frame image doesn't include file extension

## **Description**

When saving an image from a search, the file extension is not included on the file. The image data is correct, but the lack of extension causes the user to manually select an image viewer.

### **Tested Version**

7.8.2

#### **Platform**

[All]

#### **Steps to reproduce**

- 1. Create a search and start playback.
- 2. Select the "Save Image" button.

#### **Expected result**

The image file is downloaded with a .jpg extension.

#### **Actual result**

The image file is downloaded with no extension.

#### **Work Around**

Rename the downloaded image file to include the .jpg extension.

