

Vivotek Xarina Edge Server Unlicensed

Symptom:

Client displays bad license on Edge Server.

Problem:

Updating or new install of Edge Server to 9.2 on Vivotek Xarina devices shows the Edge Server as unlicensed. MAC address displayed as '02-AB-CD-AB-CD-EF', which is invalid.

Solution:

Update to Edge version 9.4.

If license is expired and does not allow use of 9.4, downgrade to Edge 9.0.