

# Use of Two-Step Authentication Email Services with exacqVision

## What is two-step, or two-factor authentication?

Sometimes also called multi-factor authentication, this is an additional layer of security. Instead of only requiring a username and password, multi-factor authentication requires an additional piece of information only that user should have access to. This may be a secondary passphrase, a key code sent by text message, an authentication app, or a physical token the user has.

## Can I use multi-factor authentication with exacqVision for Notifications?

exacqVision does not currently support the use of anything other than a single-factor authentication, a username and password, to authenticate with your SMTP server for sending notifications. If you've enabled multi-factor authentication on your email server or web email account you may need to disable it to work properly. A second option may be to create single-use codes, but these may not be practical for your use as they can only be used once. It may be possible to configure some sort of gateway service to act as an intermediary between exacqVision and your SMTP server. Exacq does not provide support in configuring third-party services or your email services.