

# Updating an exacqVision System Without Internet Connection Using Web Server

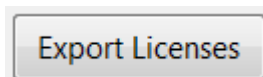
The Update tab on the 'Configure System' page in the exacqVision Client allows you to update an exacqVision server's software. If the system is on a closed network with no internet access, the update can still be provided by using an exacqVision Web Server.

The exacqVision Web Service can be downloaded and installed from our [Software Downloads](#) page if you do not already have a web server configured.

To prepare the service with a local manifest file and update, use the steps below:

- 1) Export your server license list.

From the Systems list page in the exacqVision Client, click on the 'Export Licenses' button. Save the file.



- 2) On a machine that has internet access, go to <https://exacq.com/support/downloads.php>

- 3) Scroll towards the bottom of the page and expand the menu labeled, 'Software Updates Packaging Utility'.

Click on the link to access and create the package.

- 4) Click on the 'Upload License File' button and select the 'licenses.csv' file you created in Step 1.

Or, you may click on the 'Recent Software Versions' button.

Using the license file will provide you with relevant versions if any of your systems have expired license subscriptions.

5) Once you've uploaded the CSV file, check mark the installers you wish to download.

Click the 'Zip Selected Files' button. Please be patient as it may take several minutes to package the installers chosen.

6) When the process has completed, select 'Click to Download Packaged Files'.

7) Transfer this Zip file to the machine running your exacqVision Web Service by copying it to USB flash drive or CD/DVD.

8) On the machine running your exacqVision Web Service, unpack the contents of the Zip file.

After unpacking the files, copy them to the following directory:

Windows 64-bit: C:\Program Files\exacqVision\WebService\htdocs

Windows 32-bit: C:\Program Files (x86)\exacqVision\WebService\htdocs

Ubuntu/Linux: /var/www

9) Open the 'evFileInfo.txt' file to edit it.

This file has a block of text for each installer. Locate the line beginning with 'Link='.

Edit this line to provide the file path to your downloaded installers in the following format:

`http://IPADDRESS/static/FILENAME` where IPADDRESS is replaced by your machine's IP address

Example: If the line reads,

'Link=`http://cdnpublic.exacq.com/9.4/exacqVisionServer_9.4.3.136542_x64.exe`'

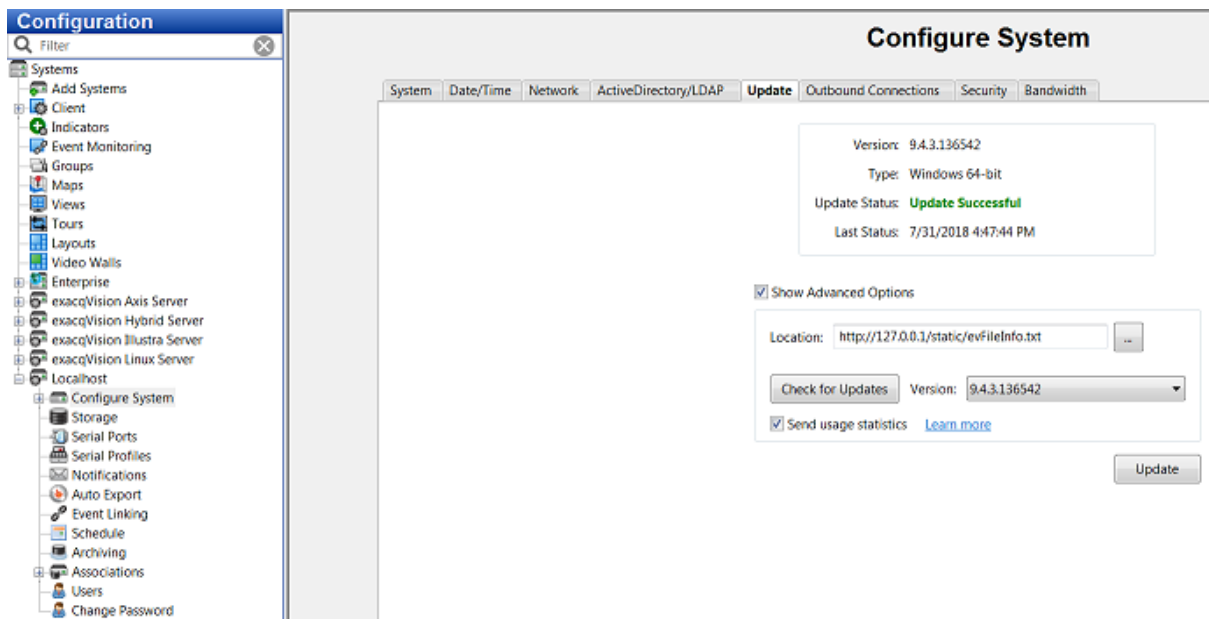
change it to read,

'Link=`http://192.168.0.5/static/exacqVisionServer_9.4.3.136542_x64.exe`'

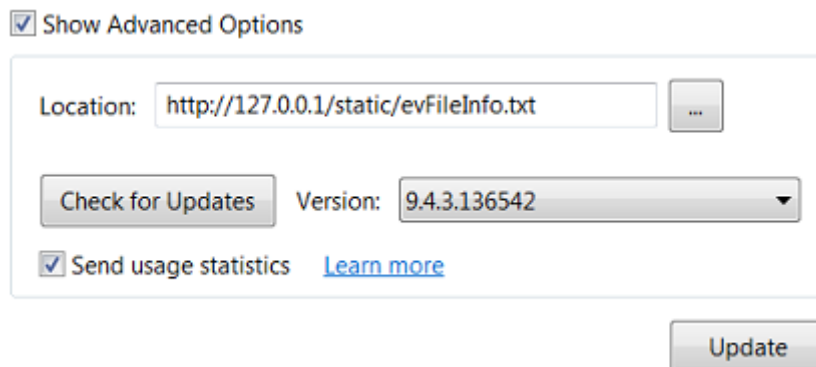
Change the 'Link' line for each block of text in this file, then Save the file and exit.

10) In the exacqVision Client, open the 'Configure System' page and select the 'Update' tab.

# exacqVision Support Portal



11) Check the 'Show Advanced Options' box.



12) In the 'Location' box, enter the address of your exacqVision Web Service with path to 'evFileInfo.txt'.

http://IPADDRESS/static/evFileInfo.txt

Replace IPADDRESS with the IP address to your system.

13) Press 'Check for Updates'.

14) Using the drop-down menu, select the Version to install.

15) Press the 'Update' button to perform the update.