## exacqVision Support Portal

# Steps for changing the Company Name in Kantech post-install

The following steps as outlined by Kantech support and apply to all versions.

The company name is configured only during the installation of the applications, once is installed it cannot be modified from the software.

This is the procedure to change the company name that will display on the reports executed from Server workstation, Additional workstation or SmartLink.

If the reports are generated from the:

#### Server workstation:

1. Modify the entry in the registry:

32 bit OS: HKEY\_LOCAL\_MACHINE\SOFTWARE\Kantech\EntraPass Global\Server 64 bit OS: HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\Kantech\EntraPass Global\Server

2. Then modify the CompanyName key.

3. After modification is done restart the server and workstation applications.

#### **Additional workstation:**

1. Modify the entry in the registry:

**32 bit OS:** HKEY\_LOCAL\_MACHINE\SOFTWARE\Kantech\EntraPass Global\Workstation **64 bit OS:** HKEY\_LOCAL\_MACHINE\SOFTWARE\ Wow6432Node\Kantech\EntraPass Global\Workstation

2. Then modify the CompanyName key.

3. After modification is done restart the workstation applications.

### Reports sent with Smartlink or requested through Mobile, Web or WebStation



## exacqVision Support Portal

1. Modify the entry in the registry:

32 bit OS: HKEY\_LOCAL\_MACHINE\SOFTWARE\Kantech\EntraPass Global\Smartlink 64 bit OS: HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\Kantech\EntraPass Global\Smartlink

- 2. Then modify the CompanyName key
- 3. After modification is done restart the Smartlink application

