

# Server Upgrades to 9.0 or 9.2 on 14.04 OVA Fail

## Symptom:

Attempts to upgrade exacqVision Server from 9.0 or earlier to bring it up to 9.0 or 9.2 fail.

## Problem:

The 14.04 OVA does not have the 'at' dependency.

## Solution:

Option 1: If the license subscription permits, update to exacqVision Server version 9.6 or higher which does not rely on 'at'.

Option 2:

Restart the server service.

With an internet connection to the machine, open Terminal and run the following commands:

```
sudo apt-get install at
```

```
sudo dpkg-reconfigure edvrserver
```

Run the update.

Upgrades to version 9.4 will not fail, but the following functions will not work until the commands above are run.

- Configure NTP
- Configure DHCP server
- Detect Axis/Bonjour cameras