

SSD drives showing false temperature alarms

Issue

In certain cases, an SSD drive can be reported with a temperature in an alarm state, but the drive is actually ok. This resulted in the exacqVision Server emitting an alarm state for the disk as below.

Note: This issue has specifically been seen with the Western Digital HBS3A1912A7E6B1 128 GB drive.



Resolution

Issue has been resolved in the public Server version beginning with 19.09.1.