

Older Panasonic cameras cause Live555 server crash

There is a potential for discontinued cameras from Panasonic (i.e. WV-NS202A and WV-NW484) to cause the exacqVision server service to crash and thus reboot the system. This can be alleviated by:

1. Disconnect the camera from the exacqVision Server through the exacqVision Client.
2. Navigate to the camera's webpage in Internet Explorer as Panasonic requires a pop-up window that works best in this browser.
3. Navigate to Setup > Authentication Setup.
4. Select the radial next to User Authentication to OFF.
5. Select SET.
6. Connect the camera in exacq and make sure the system does not reboot once connected.

More information can be found on the DVR Trac under Panasonic Network Cameras. Since these cameras have been discontinued from Panasonic, there will most likely never be a firmware fix to address the authentication issue.

Newer models with more recent firmware can use User Authentication, but this must be set to either "Digest" or "Basic" mode.