NotifyPI fails with cURL error 55

Symptom:

Email notifications fail to be received.

Problem:

Server logs resemble:

15/12/2016 2:54:54 PM   NotifyPI   Warning   Profile Description: Playground. Notification attempt return code= 55

15/12/2016 2:54:54 PM   NotifyPI   Verbose   curl: (55) MAIL failed: 530

15/12/2016 2:54:54 PM   NotifyPI   Error   Failed to send notification using profile Playground. This message will be retried

This is caused by missing data from compliance with RFC5321. This will cause failure with some SMTP servers, but not others, depending on how they accommodate the message.

Solution:

Option 1: If license subscription allows, update exacqVision Server version to 8.8 or higher.

Option 2: If license subscription does not allow update to 8.8 or higher, use an alternative Email/SMTP server.