

Kantech Onboard - Entrapass Web fails to start

If the embedded Kantech Entrapass Web fails to start properly on an exacqVision system, use the following procedure.

1. Go to the start menu and use the 'run' command to run regedit.
2. This will bring up the registry editor. Navigate to the variable under HKEY_USERS/.DEFAULT/Environment.
3. Click on the 'XML' name and delete that variable.
4. Close the registry editor. Click save if prompted.
5. Restart the system.

Kantech Entrapass Web should now work correctly.