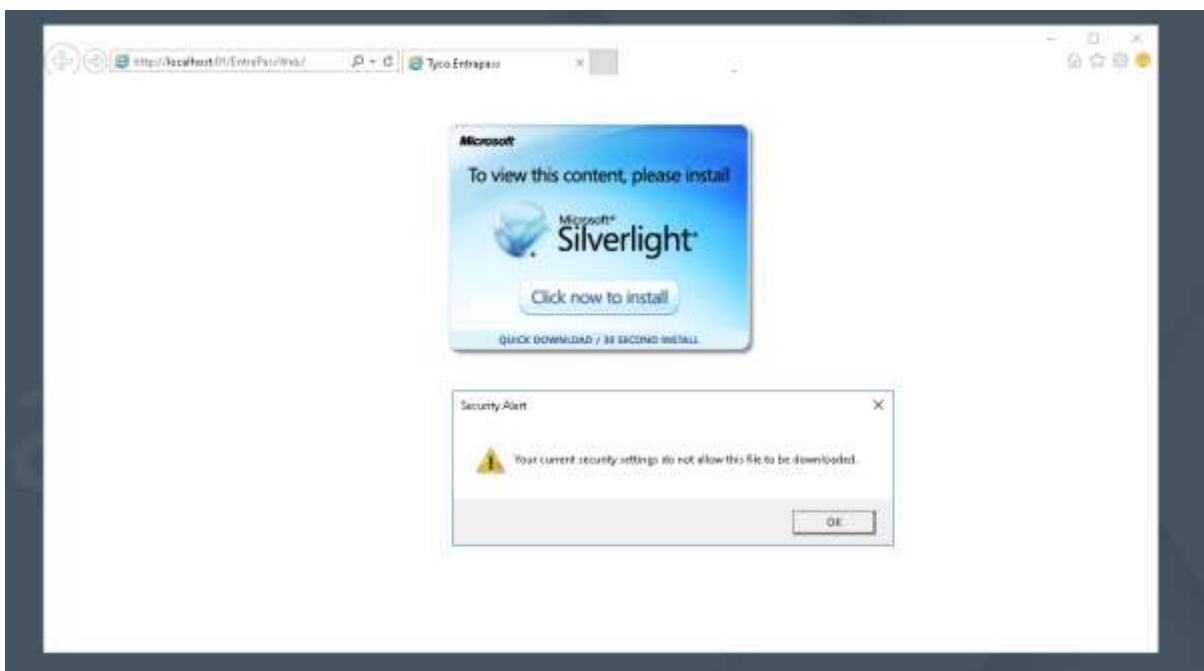


Kantech Entrapass Web Download Instructions

Instructions:

ExacqVision Kantech-Onboard systems may exhibit specific Internet Explorer security settings that will prevent the download of EntraPass Web from the link on the desktop after installing the Kantech software.

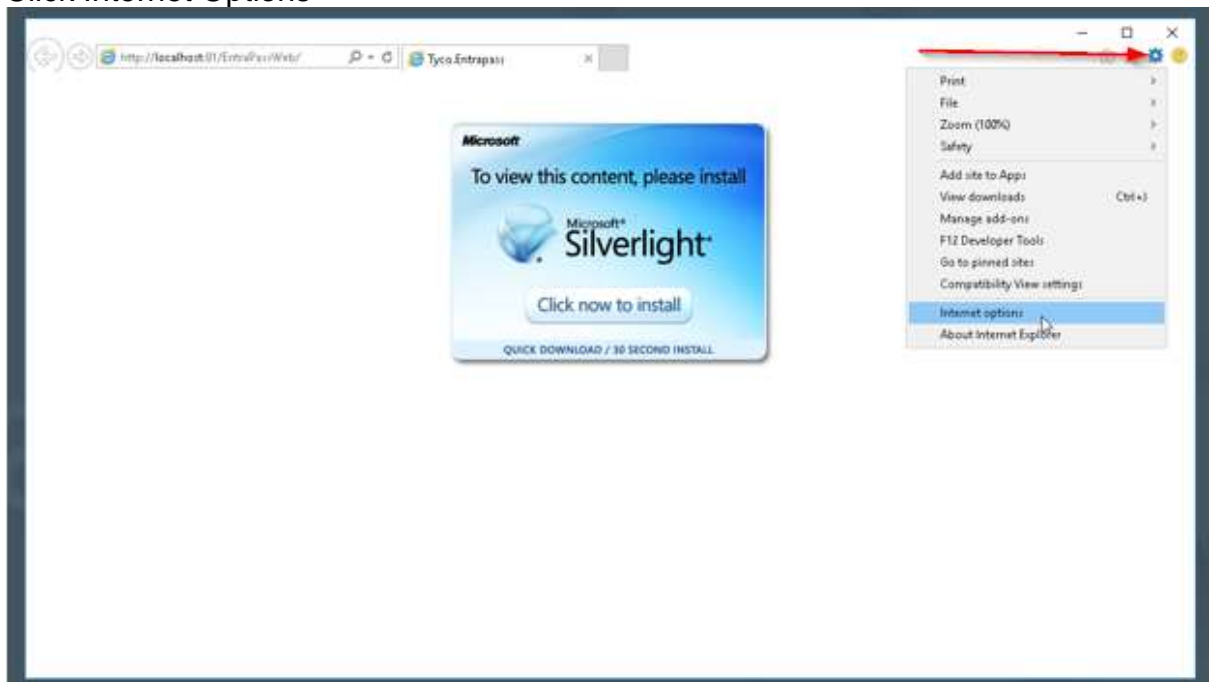


This was discovered specifically with the Windows Server 2016, Entrapass version 7.51, in June 2019. Other versions may encounter this problem though they are not listed here.

To resolve this, you will need to enable file downloads within Internet Explorer. (See screenshots below).

1. Click Settings

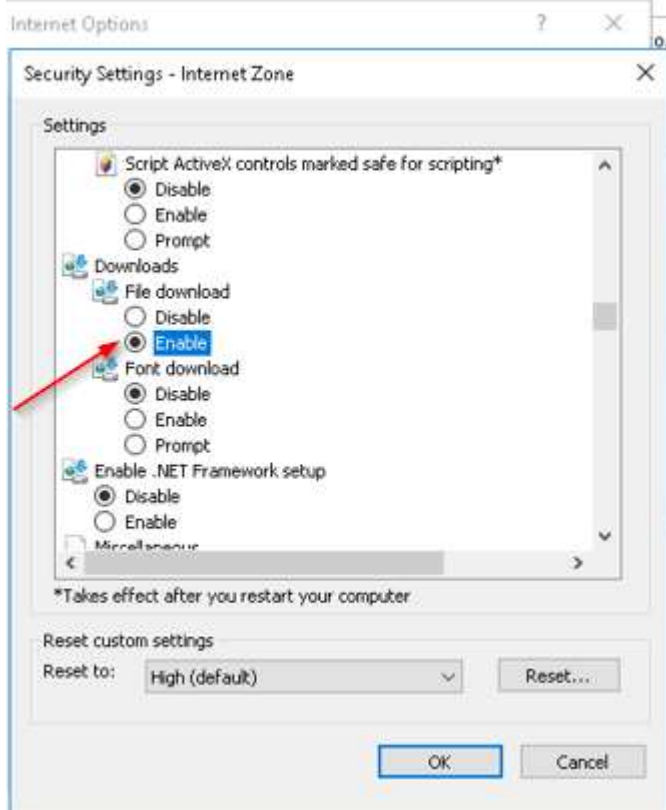
2. Click Internet Options



3. Click Custom Level on the Security tab



4. Click Enable under Downloads > File Download



5. Click OK and close all dialog boxes
6. Refresh the page or click the EntraPass Web link from the desktop to restart the process.