

Invalid License for Server 9.2 and 9.4

Symptom:

When updating to server 9.2 or 9.4 the client may show "Bad/Invalid License" and displays the MAC address as 00-00-00-00-00-00.

Problem:

The licensed network interface is not the primary NIC within the bond. The server software no longer recognizes the licensed MAC on the system.

Solution:

Option 1: Upgrade to exacqVision Server 9.6 or later.

Option 2: After updating, note the primary MAC address on the Network settings within the Client. Contact Orders for a license transfer to this MAC address.