# IP Camera Detection Fails If Using Multiple Addresses on Same Interface

## Symptom:

IP camera detection fails

## Problem:

If more than one IP address has been assigned to the same network interface on a Windows system exacqVision Server may fail to use correct IP address, thus camera detection fails. Linux is not known to be affected.

## Solution:

Option 1: Temporarily remove all but one IP address from the interface. Restart the server service and re-attempt discovery.

Option 2: Update exacqVision Server to version 9.4 or later.