How to update the exacqVision Web Server

Updating exacqVision Web Server version via Web Service Configuration

- Open your web browser and navigate to your exacqVision web server.

  NOTE: If accessing from the computer hosting the exacqVision web service, the default address is http://127.0.0.1. If exacqVision Web Server has been configured to use a custom port that port number must appended to the address (http://127.0.0.1:8080)

- You should now see the exacqVision Web Server landing page.
- Click on the "Web Service Configuration" hyperlink in the lower right-hand corner of the exacqVision Web Server landing page

- Enter your Web Service Configuration admin credentials when prompted.

exacqVision Support Portal

- Click on Configuration to expand the Section.
- Click on Updates to bring up the Update Page.
- Click Check for Updates.

- If No updates are available you will see the following, click OK to return to configuration.

No Updates Available

No updates are available at this time.

OK

- If updates are available, the most recent will be displayed.
- Click on Install to launch the installer or cancel to cancel the update.

Update Available

An update to the current version (19.09.2.0) is available.

Select an update to install:

20.03.2.0

CANCEL   INSTALL 20.03.2.0

- You will be prompted to confirm the installation, click Yes to proceed.

Confirm Install

The web service will restart once the installation is finished. Are you sure you want to continue?

NO   YES

- A series of screens will appear, showing the update is being downloaded and then installed.

Installing Update

The web service is installing the requested update. You will be redirected to the login screen when completed.

Downloading Update

The web service is downloading the requested update.

- Once the install has completed you will be returned to the Web Service Configuration login screen.
- Enter your credentials or click the "Return to Landing Page" hyperlink in the upper right-hand corner.

Checking The Current Version

- The update can be verified in Web Service Configuration on the Service Info Page.