

How to update the exacqVision Web Server

Updating exacqVision Web Server version via Web Service Configuration

- Open your web browser and navigate to your exacqVision web server.

NOTE: If accessing from the computer hosting the exacqVision web service, the default address is <http://127.0.0.1>. If exacqVision Web Server has been configured to use a custom port that port number must appended to the address (<http://127.0.0.1:8080>)

- You should now see the exacqVision Web Server landing page.
- Click on the "Web Service Configuration" hyperlink in the lower right-hand corner of the exacqVision Web Server landing page



The exacqVision Web Browser/Thin Client and the free Exacq Mobile Client for mobile devices



Web Browser/Thin Client

Multi-Camera, Browser-based exacqVision Client
Ideal for desktop PCs, laptops and tablet PCs

Configuration Note: To use the Push Notification feature you must have a PowerView Pro server configured. Please reference: [Web Service Configuration](#)

Version: 20.03.2.8

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Exacq Mobile Client

Multi-Camera, HTML5-based mobile Client for exacqVision
Ideal for smartphones and tablets



- Enter your Web Service Configuration admin credentials when prompted.

exacqVision Support Portal

[Return to Landing Page](#)

exacqVision
Web Service Configuration Login

Username:

Password:

- Click on Configuration to expand the Section.
- Click on Updates to bring up the Update Page.
- Click Check for Updates.



- If No updates are available you will see the following, click OK to return to configuration.

No Updates Available

No updates are available at this time.

OK

- If updates are available, the most recent will be displayed.
- Click on Install to launch the installer or cancel to cancel the update.



- You will be prompted to confirm the installation, click Yes to proceed.

Confirm Install

The web service will restart once the installation is finished. Are you sure you want to continue?

NO YES

- A series of screens will appear, showing the update is being downloaded and then installed.

Installing Update

The web service is installing the requested update. You will be redirected to the login screen when completed.

Downloading Update

The web service is downloading the requested update.

- Once the install has completed you will be returned to the Web Service Configuration login screen.
- Enter your credentials or click the “Return to Landing Page” hyperlink in the upper right-hand corner.

Checking The Current Version

- The update can be verified in Web Service Configuration on the Service Info Page.

The screenshot displays the 'Web Service Administration' interface. On the left is a navigation menu with options: Service Status, Service Connections, Configuration, Tools, Ports, Logging, System, Admin, and HTTP. The main content area is titled 'Service Info' and contains the following data:

Web Service Version	20.00.2.0
API Version	1.4.0.0
HTTP Server Version	20.00.2.0

Below this is the 'Operating System' section with the following data:

Network Name	PVTTEST
OS Name	Windows
OS Version	
OS Release Version	Microsoft Windows [Version 10.0.1709.1000] Build 14293
CPU	Intel(R) Core(TM) i7-7700 CPU @ 3.60GHz
CPU Type	350