Enterprise System Manager Archive Path Must Be Less Than 124 Characters

Symptom

The string length of the absolute path for the directory mount point for the archive directory address must be less than 124 characters. If an archive path is 124 characters or longer, a database exception similar to the following is created:

- MSSQL: evEnterpriseManager.server.models in save DatabaseError: (-2147352567, 'Exception occurred.', (0, u'Microsoft SQL Server Native Client 10.0', u'String or binary data would be truncated.', None, 0, -2147217833), None)
- 2. **Postgre**: DataError: value too long for type character varying(128)
- 3. MySQL: DataError: (1406, "Data too long for column 'details')

Affected Version

All released Enterprise System Manager (ESM) versions.

Workaround

In exacqVision Client, reduce the length of the archive path address to less than 124 characters.

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