## exacqVision Support Portal

## Enabling iSCSI Support on exacqVision Systems with Windows Embedded

Early versions of exacqVision systems with the Windows Embedded operating system did not have support for iSCSI. These systems were manufactured in in January and early February 2014.

To determine whether a system supports iSCSI, complete the following steps:

- 1. Open the Start menu.
- 2. Right-click Computer.
- 3. Select Manage from the pop-up menu.
- 4. Double-click Services and Applications.
- 5. Double-click Services.
- 6. If Microsoft iSCSI Initiator Service is not running, start it.
- 7. Click Device Manager.
- 8. Expand the Storage Controllers node if necessary.
- 9. If you do not see Unknown Device, your system supports iSCSI.





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**10.** If you do see Unknown Device, right-click it, select Properties, select Details, and select Hardware IDs. If the value is ROOT\ISCSIPRT, your system does not support iSCSI.

Unknown device Properties
General Driver Details
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Property
Hardware Ids 🔹
⊻alue
ROOTVISCSIPRT

To enable iSCSI support on the system, complete the following steps:

- 1. Download **iSCSIPack.zip** from https://exacq.com/files and unzip it to a flash drive or directly to the exacqVision system.
- **2.** On the exacqVision system, navigate to the directory containing the unzipped installation files.
- 3. Double-click the install.bat file.

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**4.** The installer prompts for administrator rights, installs the files, and restarts the system.

