ESM May Not Connect to Web Service with Self-Signed Certificate

Symptom:

The camera video feed section in ESM displays an SSL error message.

Problem:

ESM may not connect to the exacqVision Web Service if the web service is using a self-signed certificate. This may be more prevalent on systems where TLS/SSL was configured after being added to ESM.

ESM did not automatically detect the scheme change and requires the user to manually configure the scheme.

Solution:

Upgrade ESM to version 5.8 or higher.