

Drives displaying "Red" on Storage Drive and Hardware tab

Drives showing offline or write error on Storage => Drive tab and Hardware tab.

Storage

Drive Extended Hardware

Graphic Tree

Storage Hardware

Disks

- Disk 1 : /dev/csml8,5
- Disk 2 : /dev/sdd
- Disk 3 : /dev/sda
- Disk 4 : /dev/sdb
- Disk 5 : /dev/sdc
- Disk 6 : /dev/csml8,1
- Disk 7 : /dev/csml8,2
- Disk 8 : /dev/csml8,0

Self-test for Single Disk

Start Short Test Start Long Test

Properties

Property	Value
Serial Number	WD-WCC4E7NJCX24
Status	Offline

Self-tests for All Disks

Start Short Tests

Start Long Tests

View Log

Thresholds

Device	Attribute	Curr. Value	Min. Value	Max. Value
/dev/sdd	Temperature (C)	25	5	55
/dev/sda	Temperature (C)	25	5	55
/dev/sdb	Temperature (C)	25	5	55
/dev/sdc	Temperature (C)	26	5	55

0.70 kB/s Tuesday, January 30, 2018 9:37:17 AM

Workaround:

Open Windows device manager (Windows start menu and type "device manager")

Expand IDE ATA/ATAPI controllers

Check to see if there are duplicate ATA Channel entries (ATA Channel 0, ATA Channel 1, etc)

Disable the "Standard Dual Channel PCI IDE Controller" and reboot to remove the duplicates.

If the "Standard Dual Channel PCI IDE Controller" does not exist, disable the second entry for each duplicate ATA Channel by right clicking and choose disable.

Reboot the server

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