

Downgrading Enterprise Manager to 19.06 and below

Issue

Downgrading exacqVision Enterprise Manager from 19.09 to any version lower will fail due to the migration from Python2 to Python3. Manual steps will be required in order to downgrade to 19.06.

Note: Instructions below provide a downgrade path to 19.06. If you need to downgrade beyond that, follow these instructions, then you can downgrade to previous versions just by running the appropriate installer.

Steps to Downgrade

1. Download the appropriate installer for your environment:
[ev-EnterpriseManager-Linux-x64](#)
[ev-EnterpriseManager-Windows-x64](#)
[ev-EnterpriseManager-Linux](#)
[ev-EnterpriseManager-Windows](#)
2. Download the "[new_south_manifest.py](#)" file.
3. Copy the "new_south_manifest.py" file to the appropriate directory for your environment:

Windows: C:\exacqVisionESM\EnterpriseSystemManager

Linux: /usr/local/exacq/esm

4. Run the downloaded installer.
5. If using Windows:
 - a. Delete the following file:
C:\exacqVisionESM\EnterpriseSystemManager\zmq\libzmq.cp37-win32.pyd
 - b. Restart the Importer service.