Cannot clear a "Power Supply" alarm with USB DIO module attached

The alarm is being generated by the USB DIO module attached to the system. To remove:

Windows

1. If logged in as the OS user, close the exacqVision Client by pressing Alt+F4.
2. Log out of the user and into admin by selecting Start > Log Out > select admin > type **admin256** > press Enter. Note: **admin256** is default. If this has been changed, please contact your system administrator to log in.
3. Close the exacqVision Client if it opens with Alt+F4.
4. Open Notepad++ by selecting Start > Notepad++.
5. Select Open > navigate to C:\Windows and open usbdio.ini
6. Add the following line to the bottom of the file **psalarms=0**
7. Save and exit Notepad++.
8. Restart the exacqVision Server service through Windows Services. Select Start > Services > right-click exacqVision Server service and select Restart.
9. Open the exacqVision Client using the icon on the desktop.
10. Verify the "Power Supply" alarm has cleared.

Linux

1. If logged in as the OS user, close the exacqVision Client by pressing Alt+F4.
2. Log out of the user and into admin by selecting the "Lightswitch" icon > Log Out > select admin > type **admin256** > press Enter. Note: **admin256** is default. If this has been changed, please contact your system administrator to log in.
3. Close the exacqVision Client if it opens with Alt+F4.
4. Open a Terminal by double clicking the Terminal shortcut on the desktop **or** selecting Applications > Accessories > Terminal.
5. Type **sudo gedit /etc/usbdio/usbdio.ini** and press Enter. Enter the admin password when prompted.
6. Add the following line to the bottom of the file **psalarms=0**
7. Save and exit gedit.
8. In the open Terminal type **sudo /etc/init.d/edvrserver restart** to restart the exacqVision Server service.
9. Open the exacqVision Client using the icon on the desktop.
10. Verify the "Power Supply" alarm has cleared.