

# ADMP48 and MP3200 PTZ Keyboard vs Terminal Mode

## Issue

ADMP48 and MP3200 PTZ not working.

## Resolution

As of exacqVision Client version 19.09 keyboard mode for ADMP48 and MP3200 PTZ is required in order to better support multiple concurrent users. Prior to this the matrix switcher could be in either keyboard or terminal mode. Beginning with exacqVision Client 19.09 or higher if the matrix is set to terminal (PC) mode PTZ will not work, switching to keyboard mode resumes normal PTZ functionality.